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Reference:

Date: Wednesday 29 July 2020

Dear All

#### **CABINET - THURSDAY 6 AUGUST 2020**

Following the Overview and Scrutiny Committee Meeting held on Monday 27 July the Council Tax Reduction Scheme 2021-2022 Report has been slightly amended. It also includes a new Appendix – Consultation Methodology Statement (Appendix C).

#### Agenda No Item

8 Council Tax Reduction Scheme 2021-22 Part 1 (Pages 3 - 78)

To consider and decide on the recommendations as set out in the attached report.

Kind regards,

#### **Caroline Britt**

**Democratic Services Officer** 

**Encs** 



## **Cabinet**

## 06 August 2020

Is the final decision on the recommendations in this report to be made at this meeting?

Yes

## **Council Tax Reduction Scheme 2021-22**

Final Decision-Maker	Cabinet	
Portfolio Holder(s)	Councillor Tom Dawlings	
	Portfolio Holder for Finance & Governance	
Lead Director	Stephen McGinnes	
	Director of Mid Kent Services	
Head of Service	Sheila Coburn	
	Head of Revenues and Benefits Partnership	
Lead Officer/Author	Sheila Coburn	
Classification	Non-exempt	
Wards affected	All	

#### This report makes the following recommendations to the final decision-maker:

- 1.1 That Cabinet notes the findings of the review of the current Council Tax Reduction Scheme.
- 1.2 That Cabinet notes the potential impact of the proposed changes to the Council Tax Reduction Scheme on working age claimants.
- 1.3 That Cabinet notes the impact of the proposed changes to the Council Tax Reduction Scheme on people with the protected characteristics of disability, sex and age, as set out in Section 7 and Appendix B; and weighs up these impacts against any potential savings in the administration of the scheme that may be made by the Council as well as achieving the objective, to maintain costs of the scheme in line with the current scheme into 2021/22.
- 1.4 That Cabinet delegates authority to the Head of Revenues and Benefits to finalise and commence consultation on the Council Tax reduction scheme to be implemented for 2021-22

#### **Explain how this report relates to the Corporate Priorities in the Five Year Plan:**

 A prosperous borough – in providing financial support to low income households the Council will support those communities most in financial need

Timetable	
Meeting	Date
Management Board	8 July 2020

Cabinet Advisory Board	Cancelled due to COVID19 pandemic- replaced by Overview & Scrutiny 27 July
Cabinet	6 August 2020
Public Consultation	August/September

Tunbridge Wells Committee Report, version: March 2019

## **Council Tax Reduction Scheme 2021-2022**

#### 1. PURPOSE OF REPORT AND EXECUTIVE SUMMARY

- 1.1 Each year Full Council has to approve the Council Tax Reduction Scheme for the following year.
- 1.2 Where there are changes proposed, it is necessary for a public consultation to take place, requiring an early decision on any proposed changes.
- 1.3 This report updates on the progress that has been made on the review of the Council Tax Reduction Scheme and options for public consultation in advance of taking a decision on the scheme to be implemented for 2021-22.

#### 2. INTRODUCTION AND BACKGROUND

- 2.1 The Council Tax Reduction Scheme (CTRS) was introduced in April 2013 as a replacement for Council Tax Benefit (CTB), a national scheme administered on behalf of the Department for Works and Pensions (DWP).
- 2.2 Each year the scheme must be approved by Full Council.
- 2.3 Any changes to the scheme for any year have to go for public consultation before being approved.
- 2.4 Since its introduction in April 2013, our local scheme has been 'refreshed' annually for general changes in applicable amounts (primarily in relation to disability premiums) and taking into account the introduction of Universal Credit.
- 2.5 Under the Council Tax Reduction (CTR) provisions, the scheme for pensioners is determined by Central Government and the scheme for working-age applicants is determined by the Council.
- 2.6 The current scheme for working-age applicants is a means tested one and all applicants, irrespective of their financial circumstances, are currently required to pay a minimum of 20% towards their Council Tax liability.
- 2.7 Council Tax Reduction (CTR) provides financial assistance in the form of a rebate on the Council Tax bill and this has generally reduced over recent years.

2016/2017	£6,400,401
2017/2018	£5,923,117
2018/2019	£5,909,165
2019/2020	£5,975,191

2020/2021 £5,763,565 (estimated)

- 2.8 The introduction of Universal Credit Full Service (UCFS) on 21November 2018 brought a number of challenges to both the administration of Council Tax Reduction and also the collection of Council Tax.
- 2.9 It has proven difficult for many UC claimants to make a proper claim for CTR leading to a loss of entitlement. A high number of changes to UC cases are received from the Department for Work and Pensions (DWP) requiring a change to CTR entitlement. On average, 40% of UC claimants have between eight and twelve changes in entitlement per annum.
- 2.10 These changes result in amendments to Council Tax liability, the re-calculation of instalments, delays and the demonstrable loss in collection.
- 2.11 The existing scheme is complicated, so it is not easy for customers to understand and has high administration costs to maintain.
- 2.12 It is clear with this in mind, the existing means tested CTR scheme, which is completely reactive to any change, is no longer viable and it is imperative to move to a new, more efficient scheme from April 2021.
- 2.13 Many authorities are now moving to Banded Income Schemes and these have been successfully in operation in authorities in Kent and across the country for a few years now.
- 2.14 The proposed new banded income scheme will have an in-built, simplified claiming process. In the case of UC applicants, any UC data received from the DWP will be instantly treated as a claim for CTR and entitlement will be processed automatically with minimum need to request further information from the applicant.
- 2.15 This will have the following distinct advantages:
  - Speed of processing will improve significantly because claims will be able to be calculated automatically and promptly without the need to request further information, which inevitably leads to delays
  - Entitlement for every applicant will be maximised because there will be no requirement for UC applicants to apply for CTR. This will help to reduce the risk of applicants losing out on their entitlement as well as eradicating the need to consider backdate requests
  - Only significant changes in income will affect the level of discount awarded
  - Applicants who receive CTR will not receive multiple Council Tax demands and adjustments to their instalments
  - Collection rates will be maintained because the new scheme will avoid constant changes in entitlement and the need for revised bills to be issued with changes to the instalments due.
  - Costs of administration, printing and postage will be reduced with less amendments being made following changes in income

- 2.16 It is proposed that the income ranges will be wide ranging in order to avoid having to make constant changes in the level of discount awarded.
- 2.17 The current CTR scheme is very reactive and entitlement will alter even if the overall change in the applicant's income is relatively small. This leads to constant changes in Council Tax liability, the need to recalculate monthly instalments and the requirement to issue a large number of Council Tax adjustment notices, the overall effect being that Council Tax collection is detrimentally affected.
- 2.18 The current CTR scheme is based on an old-fashioned approach which alters entitlement on a frequent basis. The new scheme is designed to reflect a more modern approach where discount changes will be effective from the day of the change, rather than the Monday of the following week which is currently the case.
- 2.19 Income-banded schemes award different levels of discount based on set bands of income.
- 2.20 Reassessment of cases will only be required if income crosses one of the income-band thresholds.
- 2.21 An income-banded scheme allows the council to convey a relatively simple eligibility message to residents.
- 2.22 An example of an income banded scheme for households with no children, 1-2 children and 3 and over children would be:

Band	Household size and earnings threshold			Maximum Award
	No children	1-2 children	3+ children	
Band 1	Passported/ max UC	Passported/ max UC	Passported/ max UC	80%
Band 2	Less than £316	Less than £387	Less than £441	65%
Band 3	£316-£631.99	£387-£774.99	£441-£882.99	50%
Band 4	£632-£947.99	£775-£1,162.99	£883-£1,324.99	25%
Band 5	£948-£1,263.99	£1,163-£1,550.99	£1,325- £1,766.99	10%

- 2.23 More detailed information is contained in Appendix A showing three banded income schemes with comparison to the current scheme.
- 2.24 The current CTR scheme also contains a provision for applicants to make an application for additional financial support where they experience exceptional hardship. It is proposed that the new scheme will contain the same provision and where any person, or group of persons, is likely to experience hardship as a result of the introduction of a new scheme, this will be addressed within an application for exceptional hardship.
- 2.25 Prior to the approval and implementation of any change to CTR Scheme, we are required to carry out a public consultation.

- 2.26 Decision makers are reminded of the requirement, under the Public Sector Equality Duty (section 149 of the Equality Act 2010) to have due regard to (i) eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Equality Act 2010, (ii) advance equality of opportunity between people from different groups, and (iii) foster good relations between people from different groups.
- 2.27 An equality impact report covering the implications of amending the current scheme and introducing a revised scheme from 1 April 2021 is detailed in Appendix B.
- 2.28 Taking into account current claimant data, the report has identified there is potential for adverse impact on some protected characteristics where described below.
- 2.29 Models 1 and 2 are based on a maximum support of 80% liability under the current scheme, which was subject to an equality impact assessment in 2016.
- 2.30 That equality impact assessment concluded that a maximum support of 80% liability would see a reduction in the amount received by all working age claimants but people with disabilities and carers would continue to be treated more favourably. It was also noted there will be some female claimants and age groups of working age likely to experience negative impacts. To mitigate any potential impacts an exceptional hardship scheme was introduced in 2017.
- 2.31 The exceptional hardship scheme will remain in place and will be reviewed prior to the presenting the final details of the proposed income banded scheme.
- 2.32 All models will have a positive impact on some and a negative impact on some working age claimants, including those with protected characteristics. Pension age claimants, who also have protected characteristics, will not be affected as they are protected from any changes by central government.
- 2.33 The impacts on protected characteristics and any mitigations will be reviewed following the consultation.

#### 3 AVAILABLE OPTIONS

- 3.1 Option 1 maintain current scheme. In doing so, the issues with the current scheme being outdated, complex, difficult to understand and administrate will not be addressed.
- 3.2 Option 2 revise the current scheme. Any revisions to the scheme would be limited, difficult to identify and implement as well as being temporary.
- 3.3 Option 3 introduce a new simplified income banded scheme and carry out a

public consultation with the 3 models shown in Appendix A.

#### 4 PREFERRED OPTION AND REASONS FOR RECOMMENDATIONS

- 4.1 Option 3 Taking into account all the matters referred to above, it is recommended that the Council introduces a new banded income scheme and consults with the public on the 3 banded income schemes set out in Appendix A.
- 4.2 It is our intention that the resultant scheme will retain longevity.
- 4.3 An important feature of the new scheme would be the retention of the Exceptional Hardship Policy to protect those who may otherwise experience severe financial hardship.

#### 5 CONSULTATION RESULTS AND PREVIOUS COMMITTEE FEEDBACK

- 5.1 Prior to the implementation of any change to the Council Tax Reduction Scheme (CTRS), authorities are required to consult with the public. There have been a number of legal challenges to CTRS consultations and it should be noted that a judgment handed down by the Supreme Court has defined what is meant by 'good consultation'.
- 5.2 The guiding principles which have been established through case-law for fair consultation are as follows:
  - The consultation must be carried out at a stage when proposals are still at a formative stage;
  - Sufficient information on the reasons for the decision must be provided to permit the consultees to carry out intelligent consideration of the issues and to respond;
  - Adequate time must be given for consideration and responses to be made;
     and
  - The results of the consultation must be properly taken into account in finalising any decision.
- 5.3 It is anticipated that the consultation will be web based with information put on the website and in the media to encourage residents to participate.
- 5.4 Where anyone does not have access to the web, paper copies will be made available.
- 5.5 Where we hold email addresses for claimants currently in receipt of CTR, we will contact them by email.
- 5.6 Where we do not hold email addresses for claimants currently in receipt of CTR, we will send them a paper copy.
- 5.7 It will be important to involve stakeholder groups such as the CAB, local debt

- advice agencies, registered social landlords and other organisations with a significant interest, to obtain their views.
- 5.8 There is also a duty to consult with the major precept authorities (County Council, Fire and Police) who are statutory consultees.

## 6 NEXT STEPS: COMMUNICATION AND IMPLEMENTATION OF THE DECISION

- 6.1 The outcome of the consultation will be reported to Cabinet on 19 November 2020, with a recommendation of the scheme to be implemented for 2021-2022.
- 6.2 Full Council needs to adopt the final scheme to be implemented and it is anticipated to be taken to Full Council for decision on 16 December 2020.
- 6.3 The final scheme will be publicised through the local press with any households affected by specific changes also notified in writing in advance of any change, which will take effect from 1 April 2021. The final decision at Full Council will be notified to those households affected and key stakeholders.

#### 7 CROSS-CUTTING ISSUES AND IMPLICATIONS

Issue	Implications	Sign-off
Legal including Human Rights Act	Section 13A of the Local Government Finance Act 1992 requires the Council to adopt a Council Tax Reduction Scheme. Schedule 1A of the Act requires the Council to consider whether to revise or replace its scheme for each year.  The Act contains a statutory duty to consult on a proposed scheme, with guiding principles for fair consultation set out in case law. As there are changes proposed for the 2021-2022 scheme further consultation is necessary	Team Leader (Corporate Governance), MKLS
Finance and other resources	The cost of the CTRS impacts on the council tax base and thereby the council tax yield. If the cost (amount of CTR awarded to claimants) of awards were to increase, this would mean the Council Tax base and overall Council Tax income would reduce.	Finance team

	Any change in the cost of the scheme is shared through the collection fund between the Council and preceptors.  It is intended that the change to a banded scheme as described in this report would be cost-neutral.	
Staffing establishment	No impact	Sheila Coburn Head of Revenues and Benefits 10.07.2020
Risk Management	The risks associated with implementing and operating the scheme are not considered high.  Endorsement of a scheme helps reduce the risk	Sheila Coburn Head of Revenues and Benefits 10.07.2020
Data Protection	It is recognised the recommendations will impact on what information the Council holds on its residents.  The data will be held and processed in accordance with the data protection principles contained in Schedule 1 to the Data Protection Act 1998.  The consultation will be handled in accordance with the data protection principles. Information processed as part of the consultation will be anonymised.	Date Protection Team 13.07.2020
Environment and Sustainability	No impact	Sheila Coburn Head of Revenues and Benefits Partnership 10.07.2020
Community Safety	No impact	Sheila Coburn Head of Revenues and Benefits Partnership 10.07.2020
Health and Safety	No impact	Sheila Coburn Head of Revenues and

Health and Wellbeing	The council needs to balance the needs of low income households with the wider interest of local taxpayers to ensure that vulnerable residents are protected whilst providing a scheme that is affordable.	Benefits Partnership 10.07.2020 Sheila Coburn Head of Revenues and Benefits Partnership 10.07.2020
Equalities	Disability The proposed changes aim to protect disabled households and under all models people with disabilities are treated more favourably by maintaining a range of additional allowances and income disregards. The proposed changes would see 5 disabled households lose all support under all models.  Model 1 would see more disabled households (62 households) lose over £5 per week than models 2 and 3 (51 households) but disabled households are under-represented in the losing group in all cases.  Models 2 and 3 provide a 5% uplift for disabled households. Model 3 protects maximum support at 80% for disabled households. However, as some claimants with disabilities will still see a reduction in their benefit amount a review of the exceptional hardship scheme will be carried out to identify if it is sufficient to mitigate any potential impacts.  Carers  Under all models of the households that lose more than £5 per week of support, carer households are disproportionally affected compared to non carer households.  Although similar to Model 1 this is less pronounced in Model 2 and 3 due to the 5% uplift under these models. A review of the exceptional hardship scheme will be carried out to identify if it is sufficient to mitigate any potential impacts.  Sex  Under all models, of the households that lose more than £5 per week of support, female lone parents and female single	Performance & Improvement Team 13.07.2020

households are disproportionally affected. Although similar to Model 1 this is less pronounced in Models 2 and 3, due to the 5% uplift under these models. A review of the exceptional hardship scheme will be carried out to identify if it is sufficient to mitigate any potential impacts.

#### Age

As the government has protected pensioners, the impact will fall on working age groups. Under all models, households aged 35-44 are disproportionately affected in the households that lose more than £5 per week compared to the overall workingage cohort.

Households aged 18-24 (who have low earnings or are in receipt of out-of-work benefits) are under represented in the losing group.

Although the impacts may differ by age group, calculation of Council Tax reduction is not related to a person's age so it is difficult to mitigate any potential adverse impacts on the basis of age alone.

Any differences in entitlement are likely to be as a result of other factors e.g. whether the claimant has a disability, is a carer or has children in the household.

A review of the exceptional hardship scheme will be carried out to monitor the impact in relation to these factors.

Religion/Belief, Sexual Orientation,
Pregnancy/Maternity, Marital or civil
Partnership Status, Gender
reassignment, Armed forces Community
Data was not gathered for these
characteristics as it is not relevant to the
calculation of Council Tax reductions. We
have no evidence to indicate that working
age claimants would be affected differently
based on these protected characteristics to
claimants overall.

## **5 REPORT APPENDICES**

- Appendix A Banded Schemes 1, 2 and 3
- Appendix B Full Banded Scheme report
- Appendix C Consultation Methodology Statement

## **6 BACKGROUND PAPERS**

None

## **Appendix A - Council Tax Reduction Scheme 2021-22**

#### 1. Income Banded Schemes

Income banded schemes award different levels of support based on set bands of income.

Three models have been considered when looking at an income-banded scheme.

Model 1 is a simple scheme made up of five income bands with maximum support of 80% as under the current scheme.

Model 2 is the same as Model 1 except for an additional 5% uplift to Council Tax Support for households in receipt of disability or illness benefits in respect of the claimant or their partner (subject to a maximum level of support of 80%).

The following objectives were considered:

- Maintain the maximum basis of award of 80% of Council Tax liability
- Protect disabled households
- Simplify assessments and reassessments
- Maintain costs (amount awarded to claimants) in line with the current scheme in 2021-22
- Understand the impact on specific groups based on gender, disability and age

Model 3 is a further model but with maximum support of 70%, except for households in receipt of disability or illness benefits which have support uplifted by 10% to 80% in Band 1 and uplifted by 5% in Bands 2 - 5.

### 2. Models 1, 2 and 3 v current scheme 2021-22

	Current			
	scheme	Model 1	Model 2	Model 3
Cost	£5.38 million	£5.38 million	£5.39 million	£5.3 million
Claim numbers	2,869	78.4% of households fall into Band 1 maximum award of 80%	78.4% of households fall into Band 1 maximum award of 80%	52.2% of households fall into Band 1 maximum award of 80% (uplift of 10%)
		13 households are no longer eligible due to their income being higher than the upper earnings	13 households are no longer eligible due to their income being higher than the upper earnings	13 households are no longer eligible due to their income being higher than the upper earnings

## Appendix A

threshold. 132 households will see their support reduce by more than £5/week including households in receipt of disability or illness benefits.	threshold. 125 households will see their support reduce by more than £5/week. Those in receipt of disability or illness benefits will have an uplift of 5%.	threshold. 121 households see support reduce by more than £5/week. Those in receipt of disability or illness benefits will have an uplift of 5% (10% in Band 1)
189 households will gain more than £5 per week.	193 households will gain more than £5 per week.	173 households will gain more than £5 per week. This is less than Models 1 and 2 because support for some households in Band 1 is based on 70% of their liability.
Both losers and gainers tend to be larger households which are employed or self-employed.	Both losers and gainers tend to be larger households which are employed or self-employed.	Both losers and gainers tend to be larger households which are employed or self-employed.
This model redistributes support primarily from households in receipt of legacy benefits to households in receipt of Universal Credit. This redistribution reduces the existing gap between awards.	This model redistributes support primarily from households in receipt of legacy benefits to households in receipt of Universal Credit. This redistribution reduces the existing gap between awards.	This model redistributes support from households in receipt of legacy benefits to households in receipt of Universal Credit, but to a slightly lesser extent than previous models. This is because households in receipt of disability benefits are more likely to be in receipt of legacy benefits

## Appendix A

		and therefore receive an uplift of 5% or 10%.
Employed or self- employed households in receipt of UC will see the largest average increase.	Employed or self- employed households in receipt of UC will see the largest average increase.	Employed or self- employed households in receipt of UC will see the largest average increase.
Lone parents in receipt of Universal Credit will see an increase in support.	Lone parents in receipt of Universal Credit will see an increase in support.	Lone parents in receipt of Universal Credit will see an increase in support.

## 3. Earnings breakdown and maximum award under Models 1, 2 and 3

Band	No children	1-2 children	3+ children
Band 1	Passported/max UC	Passported/max UC	Passported/max UC
Band 2	Less than £316	Less than £387	Less than £441
Band 3	£316- less than £632	£387 - less than £775	£441 - less than £883
Band 4	£632 - less than £948	£775 - less than £1,163	£883 - less than £1,325
Band 5	£948 - less than £1,264	£1,163 - less than £1,551	£1,325 - less than £1,767

## 4. Numbers of awards per household for Models 1, 2 and 3

	Ban	d 1	Band	1 2	Band	2 b	Band	d 4	Band	d 5	Total
	Max	No.	Max	No.	Max	No.	Max	No.	Max	No.	
	Award		Award		Award		Award		Award		
Model	80%	2,248	65%	52	50%	315	25%	154	10%	73	2,842
1											
Model	80%	2,248	65%	44	50%	281	25%	136	10%	60	)2,842
2			70%	8	55%	34	30%	18	15%	13	)
Model	70%	751	65%	39	50%	265	25%	127	10%	60	)2,842

3	80%	1.497	70%	13	55%	50	30%	27	15%	13	)

## 5. Comparison of weekly support for Models 1, 2 and 3 to current scheme

Comparison	Comparison of council tax support (£/week)						
	Current scheme in 2021/22	Model 1	Model 2	Model 3			
All working age	£18.57	£18.51	£18.56	£17.68			
Legacy benefits	£19.13	£18.38	£18.42	£17.84			
Universal Credit	£17.80	£18.70	£18.74	£17.47			
CT band							
Α	£14.97	£15.00	£15.02	£14.38			
В	£17.28	£17.51	£17.53	£16.66			
С	£19.14	£19.20	£19.25	£18.34			
D	£21.04	£20.62	£20.70	£19.69			
EFGH	£27.96	£25.98	£26.08	£25.02			
Tenure type							
Private tenant	£17.41	£16.97	£17.03	£16.35			
No HB	£19.09	£19.61	£19.65	£18.12			
Supported housing	£18.10	£17.82	£17.87	£17.67			
HA tenant	£18.74	£18.61	£18.65	£17.93			
Temporary accommod ation	£18.95	£18.10	£18.14	£17.30			
Tenure Unknown	£16.66	£18.83	£18.83	£17.01			
Household t	ype	<u>.</u>	·				
Single	£17.93	£17.57	£17.59	£17.08			
Lone Parent	£17.45	£18.53	£18.54	£17.11			
Couple no children	£23.67	£21.70	£21.82	£21.46			
Couple with children	£21.23	£19.90	£20.06	£19.37			
Economic st	atus			, 			
Employed	£11.22	£11.55	£11.77	£11.55			
Out-of-work benefits	£19.52	£19.48	£19.48	£18.72			
Self- employed	£9.14	£7.32	£7.54	£7.45			
Barriers to w	ork						
DLA or	£18.90	£18.64	£18.74	£18.74			

Similar				
ESA or	£19.51	£19.24	£19.28	£19.28
similar				
LP child	£17.38	£18.29	£18.31	£16.62
under 5				
Carer	£22.36	£22.59	£22.73	£22.19

#### 6. How these models meet the Council's objectives

#### 6.1 Maintain maximum level of protection

Models 1 and 2 maintain the maximum level of support in line with the current scheme of 80%.

Model 3 maintains the maximum level of support for households with an illness or disability benefit of 80%.

#### 6.2 Protect disabled households

Model 2 protects households living with an illness or additional support of 5% for households in which the claimant or partner receives DLA/PIP or ESA.

Model 3 protects households living with an illness or disability in all bands 1-5.

### 6.3 Simplify assessments and reassessments

Models 1, 2 and 3 only require basic household information to calculate the initial award. All models only require reassessments when income crosses income-band thresholds. This will help reduce administration costs such as printing and postage.

#### 6.4 Maintain costs in line with the current scheme into 2021/22

Both Models 1 and 2 keep costs (award of support) in line with the cost of the current scheme in 2021/22 (£5.38 million).

Model 3 costs are £5.30 million.

#### 6.5 Understand the impact on specific groups (age, gender and disability)

Female households are over-represented compared to male households.

Disabled households and households aged 18-24 are under-represented in the worse-off group across models. This is because of the 5% uplift for disabled households.

Households aged 18-24 (who have low earnings or are in receipt of out-of-work benefits) are under-represented.

## Appendix A

Under all models, households aged 35-44 are disproportionately affected in the households that lose more than £5 per week.

Although the impacts may differ by age group, calculation of Council Tax reduction is not related to a person's age.



# Tunbridge Wells Borough Council Localised Council Tax Support



June 2020



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## **EXECUTIVE SUMMARY**

Tunbridge Wells Borough Council has commissioned Policy in Practice to model three income-banded council tax support schemes. Model 1 is a simple scheme made up of five income bands with maximum support of 80%. Model 2 is the same as Model 1 except for an additional 5% uplift to council tax support for households in receipt of disability or illness benefits in respect of the claimant, their partner or their child (subject to a maximum level of support of 80%).

Model 3 differs to Models 1 and 2 in that maximum support is reduced to 70% for all except households in receipt of disability or illness benefits (in respect of the claimant, their partner or their child). For the households that meet the disability criteria, maximum support remains at 80% due to a 10% uplift for households in band 1.

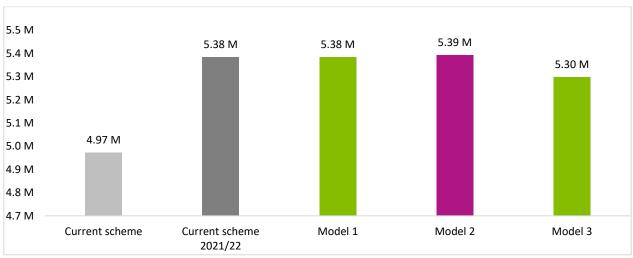
This report presents the findings that result from modelling all council tax support schemes for 2021/22 on behalf of Tunbridge Wells Borough Council.

In addition to the three main Models, the Council wants to capture the:

- Cost impact (savings) from the introduction of non-dependent deduction of £5/week under Model 1
- Cost impact (increased costs) from the introduction of childcare disregards under Model 1
- Loss in support for specific groups based on gender, disabled households, carer households and by age group under all models

The figures below show the annual cost of the current scheme, the cost of retention of the current scheme into 2021/22, and the three models agreed with Tunbridge Wells Borough Council.

#### Cost of schemes and models



Cost of current scheme, current scheme retained into 2021/22 and Models 1-3, £M/annum



#### Income-banded schemes

Income-banded schemes award different levels of discount based on set bands of income and help to contain administration costs against increased council tax support assessments under Universal Credit. This is because reassessment of cases will only be required if income crosses one of the income-band thresholds.

The exact impact on reassessments will depend on the interaction between changes in household income and the size of the income bands; determining whether income fluctuations will trigger a reassessment. For example, in 2019 Policy in Practice analysed data from a Welsh Council to consider how introducing a £5/week de-minimis threshold would reduce reassessments. The analysis showed that 21% of households in receipt of Universal Credit and 5% of households in receipt of legacy benefits experienced a change in income over a 12-month period, and that introducing a £5/week de-minimis threshold would prevent reassessment for 8% and 15% among these households respectively.

Income-banded schemes are simpler to understand than the current scheme. An income-banded scheme therefore allows the council to convey a relatively simple eligibility message to residents.

#### Findings:

The findings of the impact assessments and modelling are given in two tables within this executive summary:

- The Key Findings table (below) shows the cost and the main social and distributional impacts of the three models.
- The Comparison of Weekly Support (£/week) table (below) shows the level of weekly council tax support for different types of household currently, if the current scheme was retained into 2021/22, and for the three models.



## **Key Findings**

	Model 1	Model 2	Model 3
Cost	This model costs £5.38M.	This model costs £5.39M.	This Model costs £5.30M.
	The model costs £410,000 more than the current scheme (2019/20) and is similar to costs if the current scheme were to be retained into 2021/22.	Similarly to Model 1, Model 2 costs £420,000 more than the current scheme (2019/20) and £7,700 more than if the current scheme were to be retained into 2021/22.	The model costs £330,000 more than the current scheme (2019/20) and costs £86,000 less than if the current scheme were to be retained into 2021/22.
Administration	Administrative savings are expected compared to retention of current scheme into 2021/22. This is due to a reduction in the number of re-assessments as assessment is only required if income crosses an incomeband threshold.	Administrative savings are expected compared to retention of current scheme into 2021/22. This is due to a reduction in the number of re-assessments as assessment is only required if income crosses an incomeband threshold.	Administrative savings are expected compared to retention of current scheme into 2021/22. This is due to a reduction in the number of re-assessments as assessment is only required if income crosses an incomeband threshold.
Claim numbers	13 households will lose all support. This is 0.5% of the current working-age caseload.	Like Model 1, 13 households will lose all support (0.5% of the current working-age caseload).	As with Models 1 and 2, 13 households will lose all support (0.5% of the current working-age caseload).
	78.4% of working-age households are placed in the highest band where their CTS is based on 80% of their liability.	Again, 78.4% of working-age households are placed in the highest band where their CTS is based on 80% of their liability.  Overall, 103 households benefit from the 5% uplift to liability used to calculate CTS. 61% of these fall into the higher bands 2-3 so their CTS is based on 70% and 55% of liability respectively.	Compared to models 1 and 2, a smaller proportion of working-age households (52.2%) are placed in the highest band where CTS is based on 80% of liability. This represents 1,497 households that would otherwise have support based on 70% of liability.  103 households benefit from the 5% uplift to liability used to calculate CTS. 61% of these fall into the higher bands 2-3 so their CTS is based on 70% and 55% of liability respectively.
Political and social impact	132 households will see their support reduce by over £5/week – this is 4.6% of all working-age claimants.  189 households will gain more than £5/week. This is	Slightly fewer households will see support reduce – while slightly more households will see support increase – by over £5/week in Model 2 compared to Model 1.	The same households that see support reduce by over £5/week in Model 2, also see support reduce by over £5/week in Model 3. However, fewer households will see support increase by



6.6% of working-age households. Lone parents are especially likely to gain support.

Both losers and gainers tend to be larger households which are employed or self-employed. However, legacy households are more likely to lose compared to their Universal Credit counterparts. This is due to the impact of earnings disregards that apply under the current scheme but not under Model 1.

121 households will see their support reduce by over £5/week – this is 4.2% of all working-age claimants.

193 households gain more than £5/week. This is 6.7% of the working-age cohort. Lone parents are especially likely to gain support.

As with Model 1, both losers and gainers tend to be larger households which are employed or self-employed but legacy households are more likely to lose compared to their Universal Credit counterparts.

over £5/week compared to Model 2.

121 households will see their support reduce by over £5/week – this is 4.2% of all working-age claimants.

173 households gain more than £5/week, slightly fewer than under Model 2. This is 6.0% of the working-age cohort. Lone parents in receipt of Universal Credit do not see increases in support compared to Model 2, due to them being overrepresented in the non-disabled out-of-work group.

As with Model 1, both losers and gainers tend to be larger households which are employed or self-employed but legacy households are more likely to lose compared to their Universal Credit counterparts.

## Distributional Impacts

This model re-distributes support primarily from households in receipt of legacy benefits to households in receipt of Universal Credit. This redistribution reduces the existing gap between awards.

Even so, those in receipt of legacy benefits still receive slightly higher awards on average.

Change to weekly CTR varies across groups. The following groups will typically see an increase to their average weekly CTR:

- Employed or selfemployed households in receipt of UC (26.6% and 19.9% respectively)
- Lone parents in receipt of UC (15.2%) or lone parents with a child below 5 and in receipt of UC (11.6%)

Similar to Model 1, this Model 2 re-distributes support primarily from households in receipt of legacy benefits to households in receipt of Universal Credit. This redistribution reduces the existing gap between awards.

Even so, those in receipt of legacy benefits still receive slightly higher awards on average (noting that disabled households are more likely to receive legacy benefits).

Model 2 extends the effects seen under Model 1 in terms of those that gain support compared to retention of the current scheme. The groups affected include:

- Employed or selfemployed households in receipt of UC (28.0% and 23.2% average As with Model 2, Model 3 redistributes support primarily from households in receipt of legacy benefits to households in receipt of Universal Credit and reduces the existing gap between awards.

Even so, those in receipt of legacy benefits receive slightly higher awards on average (noting that disabled households are more likely to receive legacy benefits).

Groups are affected similarly under Model 3 to under Model 2, but the direction is less positive (smaller increases and larger reductions). The groups that typically gain include:

 Employed or selfemployed households in receipt of UC (24.5% and 17.5% average increase



- Couples with children in receipt of UC (10.0%)

Groups that will typically see a decrease in weekly CTR include:

- Employed or selfemployed households in receipt of legacy benefits (-19.3 % and -28.4% percentage reduction to weekly CTR, respectively)
- Couples with children in receipt of legacy benefits (-12.6%)

increase to weekly CTR, respectively)

- Lone parents in receipt of UC (15.4%) or lone parents with a child below 5 and in receipt of UC (11.6%).
- Couples with children in receipt of UC (10.9%)

Households will typically see a less pronounced reduction in weekly CTR compared to Model 1. Groups that see a decrease compared to retention of the current scheme include:

- Employed or selfemployed households in receipt of legacy benefits (-16.8 % and -26.1% respectively)
- Couples with children in receipt of legacy benefits (-11.6%)

to weekly CTR, respectively)

In contrast to Model 2, lone parents and couples with children in receipt of UC tend to only gain slightly – typically seeing support remain stable.

Households will typically see a more pronounced reduction in weekly CTR compared to Model 2. Groups that see a decrease compared to retention of the current scheme include:

- Employed or selfemployed households in receipt of legacy benefits (-17.3 % and -26.1% respectively)
- Couples with children in receipt of legacy benefits (-12.6%)

Lone parents with a child aged below 5 that are in receipt of legacy benefits (9.4%)

## Focus group impact

Of the 13 households that lose support:

- 3 are single female households
- 5 are households in receipt of disability benefits for adults (4) or children (1)
- 1 is a household in receipt of carer's allowance
- The most common age groups are 25-34 and 55-65

Of the 132 households that lose more than £5/week of support\* (disproportionately affected groups in **bold**):

- 62 receive disability benefits for adults (51) or children (11)
- 29 are female lone parents

The same as under Model 1, of the 13 households that lose support under models 2 and 3:

- 3 are single female households
- 5 are households in receipt of disability benefits for adults (4) or children (1)
- 1 is a household in receipt of carer's allowance
- The most common age groups are 25-34 and 55-65

For models 2 and 3, of the 121 households that lose more than £5/week of support\* (disproportionately affected groups in **bold**):

- 51 receive disability benefits for adults (44) or children (7)
- 24 are female lone parents
- 17 are female single households
- 13 are carer households
- 38 are in the 35-44 age group

Of the groups above, female and carer households are more likely to be worse off than the comparison group – 2.89% of female lone parents (compared to only 2.2% of male lone parents), and 2.5% of female single households (compared to only 0.78% of male single households).



- 18 are female single households
- 16 are carer households
- 43 are in the 35-44 age group

Of the groups above, female and carer households are more likely to be worse off than the comparison group – 3.5% of female lone parents (compared to only 2.2% of male lone parents) and 2.6% of female single households (compared to only 1% of male single households).

5.9% of carer households are worse off compared to 4.5% among non-carers, and are more likely to also be female households.

The reverse is true for disabled households – these tend to be under-represented in the losing group (3.9% compared to 5.6% among non-disabled).

\* Note: categories may overlap. For example, 5 of the lone parents that lose more than £5/week are also disabled and female. The proportion of carer households expected to be worse off is closer to that of the comparison group in Model 2 compared to Model 1 – 4.8% of carer households are worse off compared to 4.1% of non-carers. This is due to the indirect impact of the 5% uplift.

The reverse is true for disabled households – these tend to be under-represented in the losing group (3.2% compared to 5.6% among non-disabled), and to a greater extent compared to Model 1.

\* Note: categories may overlap. For example, 3 of the female lone parents that lose more than £5/week are also disabled.

Comparison of models



## Comparison of weekly support (£/week)

Comparison of council tax support (£/week)						
	Current scheme in 2019/20	Current scheme in 2021/22	Model 1	Model 2	Model 3	
All working age	£16.33	£17.49	£17.49	£17.54	£16.91	
Legacy benefits	£16.92	£18.25	£17.72	£17.78	£17.39	
Universal Credit	£14.69	£16.48	£17.18	£17.22	£16.27	
CT band						
A	£13.45	£14.59	£14.64	£14.66	£14.07	
В	£15.39	£16.66	£16.77	£16.79	£16.23	
С	£17.15	£18.53	£18.45	£18.53	£17.84	
D	£19.01	£19.55	£19.53	£19.62	£18.92	
EFGH	£19.56	£19.74	£19.55	£19.66	£19.20	
Tenure type						
Private tenant	£15.02	£16.08	£16.17	£16.22	£15.62	
No HB	£16.09	£17.20	£17.51	£17.54	£16.41	
Supported housing	£15.05	£16.29	£16.60	£16.60	£16.23	
HA tenant	£16.80	£18.00	£17.88	£17.94	£17.44	
Temporary accommodation	£14.35	£15.72	£15.89	£15.89	£15.14	
Tenure Unknown	£14.40	£15.70	£16.24	£16.37	£14.96	
Household type						
Single	£15.91	£17.21	£16.90	£16.92	£16.48	
Lone Parent	£15.19	£16.34	£17.43	£17.47	£16.39	
Couple no children	£21.10	£22.49	£21.10	£21.18	£20.91	
Couple with children	£18.33	£18.80	£18.11	£18.30	£17.83	

Continued overleaf



Economic status						
Employed	£10.72	£11.22	£11.55	£11.77	£11.55	
Out-of-work benefits	£18.15	£19.52	£19.48	£19.48	£18.72	
Self-employed	£8.83	£9.14	£7.32	£7.54	£7.45	
Barriers to work						
DLA or Similar	£17.62	£18.90	£18.64	£18.74	£18.74	
ESA or similar	£18.22	£19.51	£19.24	£19.28	£19.28	
LP child under 5	£16.17	£17.38	£18.29	£18.31	£16.62	
Carer	£21.21	£22.36	£22.59	£22.73	£22.19	

Comparison of weekly support (£/week)



## INTRODUCTION

## **Background and Objectives**

This report presents an impact assessment of the current scheme and retaining the current scheme into 2021/22, and modelling of the three models in 2021/22.

In commissioning this report, the council has the following objectives;

- Maintain the maximum basis of award of 80% of liability and protect disabled households
- Simplify assessments and reassessments
- Maintain costs in line with the current scheme in 2021/22
- To understand the differential impact on specific groups based on gender, disability and age

The models that are under consideration are described below:

<u>Model 1</u> is an income-banded model in which discounts are awarded based on household size and net monthly earnings. The bands are as follows:

Dand	House	Maximum			
Band	No children	1-2 children	3+ children	Award	
Band 1	Passported/ max UC	Passported/ max UC	Passported/ max UC	80%	
Band 2	Less than £316	Less than £387	Less than £441	65%	
Band 3	£316-£631.99	£387-£774.99	£441-£882.99	50%	
Band 4	£632-£947.99	£775-£1162.99	£883-£1324.99	25%	
Band 5	£948-£1263.99	£1163-£1550.99	£1325-£1766.99	10%	

Net monthly earnings are made up of net employment earnings using the minimum income floor for legacy and UC households that are self-employed. Childcare costs are disregarded from the earnings of eligible households. Working-age households with savings above £10,000 are not eligible for support.

The model also has the following characteristics:

- No tariff income
- Band D cap retained
- Introduction of lower-rate and higher-rate non-dependant deductions:
  - Lower non-dependant deductions of £5/week
  - Higher non-dep deductions of £10/week

Currently, Tunbridge Wells Borough Council has non-dependent deductions of £10/week that apply to all working-age households (except exempt groups). With the introduction of non-dependent deductions of £5/week some households that were previously exempt



(notably those with non-dependant on out-of-work benefits) will be subject to a non-dependant deduction for the first time.

<u>Model 2</u> is another income-banded scheme. It is the same as Model 1 except for an additional 5% uplift to the maximum award of households in receipt of disability or illness benefits (DLA/PIP or ESA in respect of claimant or partner). The bands are as follows:

Band	Househ	Maximum		
вапа	No children	1-2 children	3+ children	Award
Band 1	Passported/ max UC	Passported/ max UC	Passported/ max UC	80%
Band 2	Less than £316	Less than £387	Less than £441	65%
Band 2+	Less man £316	Less man 2007	Less man £441	70%
Band 3	0217 0721 00	0207 0774 00	0.4.41, 0.000, 0.0	50%
Band 3+	£316-£631.99	£387-£774.99	£441-£882.99	55%
Band 4	0/20 00 47 00	0775 01170 00	0002 01204 00	25%
Band 4+	£632-£947.99	£775-£1162.99	£883-£1324.99	30%
Band 5	00.40.010.72.00	011/2 01550 00	01205 017// 00	10%
Band 5+	£948-£1263.99	£1163-£1550.99	£1325-£1766.99	15%

Note: bands suffixed with a '+' relate to households subject to the 5% uplift due to disability or illness (in receipt of DLA/PIP or ESA in respect of claimant or partner).

As with Model 1, under Model 2 net monthly earnings are made up of net employment earnings using the minimum income floor for legacy and UC households that are self-employed. Childcare costs are disregarded from the earnings of eligible households. Working-age households with savings over £10,000 are not eligible for any support.

The model also has the following characteristics:

- No tariff income
- Band D cap retained
- Introduction of lower-rate and higher-rate non-dependant deductions:
  - Lower non-dependant deductions of £5/week
  - Higher non-dep deductions of £10/week
- A 5% uplift to maximum award for bands 2-5 for households in receipt of disability or illness benefits (DLA/PIP or ESA in respect of the claimant or partner).
  - For example, households in band 2+ are households that fall into band 2 (maximum award 65%) but receive an uplift of 5% (taking them up to 70%).

<u>Model 3</u> is also an income-banded scheme. It differs from Model 2 in that the maximum award is 70% for most households, or 80% for disabled households (where the claimant, partner or child is in receipt of DLA/PIP or ESA). The 5% uplift from Model 2 also applies under Model 3. The bands are as follows (overleaf):



Band	Househ	Maximum		
вапа	No children	1-2 children	3+ children	Award
Band 1	Dannartad/may IIC	Dannartad/may IIC	Dannartad/may IIC	70%
Band 1++	Passported/ max UC	Passported/ max UC	Passported/ max UC	80%
Band 2	Less than £316	Less than £387	Less than £441	65%
Band 2+	Less man £310	Less man 2007	Less man £441	70%
Band 3	0217 0721 00	0207 0774 00	0441 0000 00	50%
Band 3+	£316-£631.99	£387-£774.99	£441-£882.99	55%
Band 4	0/20 0047 00	0775 011 /0 00	£883-£1324.99	25%
Band 4+	£632-£947.99	£775-£1162.99	1000-11024.79	30%
Band 5	£948-£1263.99	£1163-£1550.99	£1325-£1766.99	10%
Band 5+	±740-±1∠03.77	£1100-£1000.77	£1323-£1/00.77	15%

Note: bands suffixed with a '+' relate to households subject to the 5% (+) or 10% (++) uplift due to disability or illness (in receipt of DLA/PIP or ESA in respect of claimant or partner).

As with previous models, under Model 3 net monthly earnings are made up of net employment earnings using the minimum income floor for legacy and UC households that are self-employed. Childcare costs are disregarded from the earnings of eligible households. Working-age households with savings over £10,000 are not eligible for support.

The model also has the following characteristics:

- No tariff income
- Band D cap retained
- Introduction of lower-rate and higher-rate non-dependant deductions:
  - Lower non-dependant deductions of £5/week
  - Higher non-dep deductions of £10/week
- A 5% uplift to maximum award for bands 2-5 for households in receipt of disability or illness benefits (DLA/PIP or ESA in respect of the claimant or partner).
  - For example, households in band 2+ are households that fall into band 2 (maximum award 65%) but receive an uplift of 5% (taking them up to 70%).
- A 10% uplift to maximum award for band 1 households in receipt of disability or illness benefits (DLA/PIP or ESA in respect of claimant, partner or child).



## METHODOLOGY & APPROACH

Modelling is at household level. Household data on current claimants has been supplied to Policy in Practice in the form of the CTS extract with personal data excluded. Policy in Practice converts this data to a format that can be used by their software, the Benefits and Budgeting Calculator (BBC). The calculation engine enables global changes in benefit formulations, and modelled changes to be applied to each household within the dataset. These are then summed up to arrive at the aggregate cost and Impacts of each scheme.

To enable comparison of modelled schemes against the current scheme in 2021/22, an agreed annual increase in council tax has been included. The rate of council tax increase used is 4% for both 2020/21 and 2021/22.

An agreed level of migration to Universal Credit is also included. Modelling will include an expected migration of 22.5% of claimants to Universal Credit by 2021/22. This migration level has been agreed with the council and is in line with the council's knowledge of migration rates for different types of household.

For each model, the following Impacts are shown:

- Social impact compares support to current levels in order to inform monetary loss and gain of support.
- Distributional impact provides a comparison to retention of the current scheme in the
  year that is being modelled. This informs an understanding of those groups that would
  gain or lose support if the model were to be adopted. This takes account of changes in
  the National Living Wage and personal tax allowances, Council Tax increases and
  Universal Credit migration.
- Households that will be worse off, considering particular groups of interest according to:
  - o gender
  - o being a carer
  - being in receipt of disability benefits in respect of the main claimant, partner or a child
  - o age group.
- Tunbridge Wells Borough Council has asked Policy in Practice to consider the following working-age groups (overleaf):



Group of interest	Comparison group		
Female lone parent households	Male lone parent households		
Female single households	Male single households		
Disabled (DLA/PIP or ESA for adult or child)	Non-disabled		
Carer (carer allowance)	Non-carer		
Age groups (inclusive):	Overall working-age cohort		

Initial data analysis of the current scheme and the current scheme in 2021/22 have been undertaken for comparative purposes.



## **CURRENT SCHEME**

Currently, Tunbridge Wells Borough Council provides council tax support based on the default scheme.

However, the current scheme differs from the default scheme in the following ways (for working-age claimants):

- The maximum award is based is 80% of CT liability.
- Introduction of a cap at band D
- Fixed-rate non-dependent deductions of £10/week for working-age claimants (subject to exemptions)
- The minimum income floor applies to claimants in receipt of UC and claimants in receipt of legacy benefits

In 2019/20, 5,076 households received council tax support in Tunbridge Wells. Of the total 5,076, changes in council tax support will affect the 2,869 households that are working-age. The 2,207 pension-age households will continue to be provided with maximum protection offered by the default council tax support scheme.

Cost of current scheme by age group				
Age group	Number of households	CTR (£/annum)	CTR (£/week)	
All working age	2,869	£2,435,537	£16.33	
Pension age	2,207	£2,536,120	£22.10	
Total	5,076	£4,971,657	£18.84	

Current council tax support cost and level of weekly support

The average council tax support for working-age households in 2019/20 was £16/week. Pension-age households receive a higher average award of £19/week.

Average Weekly CTR				
Age group	Number of households	CTR (£/week)		
All working age	2,869	£16.33		
UC households	766	£14.69		
non-UC households	2,103	£16.92		
Pension age	2,207	£22.10		
Total	5,076	£18.84		

Level of weekly support: UC and non-UC households

Working-age households in receipt of Universal Credit receive lower weekly support (£15/week) than households in receipt of legacy benefits (£17/week). This is due to the higher retention of earned income under Universal Credit and underlying demographics: the proportion of in-work households on Universal Credit is greater than the proportion of inwork households in receipt of legacy benefits. In addition, the current UC scheme is less generous for large households, since the 'applicable amounts' used in the CTS calculation do not include additional amounts for children. There are also no earnings disregards for households assessed in receipt of Universal Credit.



### MAINTAINING CURRENT SCHEME INTO 2021/22

Maintaining the current scheme into 2021/22 would increase costs from £4.97M in 2019/20 to £5.38M in 2021/22. This is an increase in cost of £0.41M (£413,000) or 8.31%.

Annual CTS in current scheme retained into 2021/22, compared to current scheme						
Group £/annum Change (£/annum) Change (%)						
All working age	£2,608,863	£173,326	7.12%			
Pension age	£2,775,775	£239,655	9.45%			
Total	£5,384,638	£412,981	8.31%			

Maintaining current system into 2021/22: Annual cost

Costs would increase by 7.12% for working-age households compared to 9.45% for pensionage households. The lower increase for working-age households is due to the planned increases in the national minimum wage and personal tax allowance, as well as the end to the benefits freeze, by 2021/22. These changes will increase earnings and so reduce council tax support awards for working-age claimants. In addition, claimants receive low levels of council tax support as they migrate to Universal Credit, reflecting the higher retention of earned income.

Average weekly CTS awarded in current scheme retained into 2021/22, compared to current scheme							
Group	Oup Uprated current scheme (£/week) Change (£/week) Change (%)						
All working age	£17.49	£1.16	7.12%				
UC	£16.48	£0.80	5.13%				
Legacy benefits	£18.25	£1.43	8.52%				
Pension age	£24.19	£2.09	9.45%				
Total	£20.40	£1.56	8.31%				

Maintaining current system into 2021/22: weekly support levels.

Average weekly support for working-age households in 2021/22 is £1.16/week more than 2019/20 levels.

Households in receipt of legacy benefits see an 8.52% rise in support (£1.43/week). By comparison, households in receipt of Universal Credit see a 5.13% rise (£0.80/week). This difference is due to the higher retention of earnings under Universal Credit and the increase in Universal Credit caseload due to natural migration; households who migrate to Universal Credit will often have more of their award reduced by the taper rate more than households in receipt of legacy benefits.

<sup>\*</sup>Changes in Universal Credit average awards compares to the average awards of those who migrate prior to doing so. This means it is not a simple comparison between the Universal Credit claimants of 2019/20 to 2021/22, which would be influenced by demographic changes.



# Social and political Impacts of maintaining the current scheme into 2021/22

If the current scheme were maintained into 2021/22, working-age households would see a slight increase in support of 7.12%. This takes account of the expected council tax increase in 2020/21 and 2021/22 (4% each year; 8.16% over the two years) and so represents a small real reduction in average support. In general, a reduction in support is expected due to the increase in the minimum wage and personal tax allowances, which will increase earnings by 2021/22. In addition, as claimants move to Universal Credit, those with earnings retain more of their benefit award and so receive reduced council tax support.

Breaking down the Impacts of maintaining the current scheme into 2021/22, there are notable differences between groups.

### Differences in impact by economic status

Working households would see an average increase in support of 4.61%. This overall increase is made up of a slight decrease (-5.69% or £0.58/week) for households in receipt of Universal Credit, compared to a larger increase for households in receipt of legacy benefits (15.32% or £1.68/week). This is due to the higher retention of earnings under Universal Credit.

Self-employed households in receipt of Universal Credit is a small group made up of 14 households. These see a decrease in support of 15.12%, or £1.30/week because income from Universal Credit is low due to the application of the Minimum Income Floor by DWP. Self-employed households in receipt of legacy benefits instead see an increase in support of 8.51%, or £0.76/week, which is in line with CT increases. Employed households see a larger increase of 16.29% (£1.85/week). The larger increase among the employed compared to self-employed in receipt of legacy benefits is due to higher average earnings (and a tighter earnings distribution) among self-employed households, inclusive of MIF.

Households in receipt of out-of-work benefits, whether in receipt of legacy benefits or Universal Credit, see increases in support roughly in line with CT increases.

% Change in Council Tax Support - current scheme in 2021/22								
	Universal Credit Legacy benefits Average - all employed							
All working			4.61%					
Employed	-5.37%	16.29%						
Self-employed	-15.12%	8.51%						
Out of work	7.68%	7.51%						

Percentage change in council tax support from current to 2021/22, by economic status

#### Differences by household composition

Households in employment see the greatest loss of support as they move to Universal Credit. Households with children are more likely to be in-work than households without children: 39% of working-age households with children are in work while only 13% of working



age households without children are in work. Therefore, couples with children in receipt of Universal Credit see a slight reduction in support of (-4.33%, or -£0.79). For many of these households, their relatively low CTS award will be offset by higher income from Universal Credit.

% Change in Council Tax Support - current scheme in 2021/22							
	Universal Credit Legacy benefits Average - all employed						
All Working Age			7.12%				
Single	8.15%	8.17%					
Lone parent	4.40%	10.27%					
Couple no children	6.05%	6.87%					
Couple with children	-4.33%	7.62%					

Percentage change in council tax support from current to 2021/22, by household type

### Differences in impact by disability status

By 2021/22, most households in which a person is classed as too ill to work and to prepare for work will, on average, see a slight increase to their current level of support. However, this increase is below the 8.16% increase to council tax over the same period. The increase in support also varies across groups, with households in work and in receipt of PIP/DLA seeing lower average increases in support. This is because under the current UC scheme, these households will not have any disability premiums included in their assessment for council tax support. They will also retain more income from work under Universal Credit, and so have more income tapered away during the CTS calculation. These households see support increase by 2.83% on average. It is worth noting that there are a very small number of households in this group (18), some of whom (5) we have migrated from legacy benefits to UC between 2019/20 and 2021/22, so this figure may be skewed.

The average change for all working-age households in receipt of Universal Credit in which a person is too ill to work, or is in receipt of disability benefit, will be an increase of 5.95%. This is below the working-age average (7.12%). It should also be noted that since January 2019, no households in receipt of a severe disability premium within their legacy benefits has been able to make a claim for Universal Credit until transitional protection is available and will remain in receipt of legacy benefits, so that the Council is unlikely to see very many of these cases.

% Change in Council Tax Support - current scheme in 2021/22, households receiving UC				
All disabled working-age	5.95%			
Out of work: DLA and ESA	7.71%			
Out of work: ESA only	6.98%			
Working: DLA only	2.83%			

Percentage change in council tax support from current to 2021/22, by disability status



### MODEL 1: INCOME-BANDED

<u>Model 1</u> is an income-banded model in which discounts are awarded based on household income.

The bands are as follows:

D ava al	House	Maximum			
Band	No children 1-2 children		3+ children	Award	
Band 1	Passported/ max UC	Passported/ max UC	Passported/ max UC	80%	
Band 2	Less than £316	Less than £387	Less than £441	65%	
Band 3	£316-£631.99	£387-£774.99	£441-£882.99	50%	
Band 4	£632-£947.99	£775-£1162.99	£883-£1324.99	25%	
Band 5	£948-£1263.99	£1163-£1550.99	£1325-£1766.99	10%	

Net monthly earnings are made up of net employment earnings using the minimum income floor for legacy and UC households that are self-employed. Childcare costs are disregarded from the earnings of eligible households.

Working-age households with earnings above their respective thresholds, or with savings above £10,000, are not eligible for support.

The model also has the following characteristics:

- No tariff income
- Band D cap retained
- Introduction of lower-rate and higher-rate non-dependant deductions (these are deducted from CT liability):
  - Lower non-dependant deductions of £5/week
  - Higher non-dep deductions of £10/week



### Model 1: cost

#### **Annual Cost**

	Model 1 cost	Comparison to cost of current scheme  Comparison to current scheme  Comparison to current scheme retained in 2021/22		etained into	
Group	£/annum	Change (£/annum)	Change (%)	Change (£/annum)	Change (%)
All working age	£2,608,708	£173,171	7.11%	-£155	-0.01%
UC	£1,105,119	£519,960	51.56%	£44,936	4.24%
Legacy benefits	£1,503,589	-£346,790	-24.30%	-£45,091	-2.91%
Pension age	£2,775,775	£239,655	9.45%	£0	0.00%
Total	£5,384,483	£412,826	8.30%	-£155	0.00%

Model 1: Total cost of model (£/annum)

This model would cost £5.38M per annum. This is £0.41M more than costs in 2019/20 and similar to the current scheme retained into 2021/22.

Model 1 makes savings due to the new non-dependant deductions of £5/week. Without the new non-dependant deductions, Model 1 would cost £5.41M per annum – a difference of £0.03M (around £30,000). The introduction of childcare disregards for eligible households does not affect overall costs due to the small number of households affected (11); the increase to annual scheme costs due to childcare disregards is around £2,000.

#### Weekly council tax support

Average weekly support for working-age households under this model is £17.49/week. This is the same as if the current scheme were retained into 2021/22.

Households in receipt of Universal Credit see an increase of £0.70/week on average compared to current levels of support. In contrast, households in receipt of legacy benefits would see their level of support decrease by £0.53/week on average. Even with this redistribution of support towards households in receipt of Universal Credit, households in receipt of legacy benefits retain slightly higher support levels at £17.72/week compared to £17.18/week for households in receipt of Universal Credit.



	Average household support	Comparison t		Comparison to scheme retain 2021/2	ned into
Group	£/week	Change (£/week)	Change (%)	Change (£/week)	Change (%)
All working age	£17.49	£1.16	7.11%	-£0.00	-0.01%
UC	£17.18	£1.50	9.59%	£0.70	4.24%
Legacy benefits	£17.72	£0.90	5.36%	-£0.53	-2.91%
Pension age	£24.19	£2.09	9.45%	£0.00	0.00%
Total	£20.40	£1.56	8.30%	-£0.00	0.00%

Model 1: Average weekly council tax support £/week

### Impact analysis

#### Claim numbers

		Household type							
Band	No ch	ildren	1-2 chi	ldren	3+ child	dren	All		Maximum Award
	Count	<b>%</b> *	Count	<b>%</b> *	Count	<b>%</b> *	Count	<b>%</b> *	
Band 1	1,446	50%	616	21%	186	6%	2,248	78%	80%
Band 2	22	1%	21	1%	9	0%	52	2%	65%
Band 3	102	4%	156	5%	57	2%	315	11%	50%
Band 4	39	1%	79	3%	36	1%	154	5%	25%
Band 5	33	1%	31	1%	9	0%	73	3%	10%

Model 1: Number and percentage of households in each income band.

78% of households eligible for support under Model 1 are in receipt of out-of-work benefits. These households receive support based on 80% of their CT liability. Only 2% have non-benefit income below the specified thresholds (£316/week, £387/week or £441/week depending on the number of children present in the household) and receive support based on 65% of their CT liability.

Only 8% of households fall into the lowest two bands which receive support based on 25% or 10% of their CT liability.

Under this model, 13 households are no longer eligible for support. This is 1% of the current working-age caseload. These households no longer qualify for support due to their non-benefit income being higher than the upper earnings threshold (£1263.99/week, £1550.99/week or £1766.99/week depending on the number of children present in the

<sup>\*</sup> All percentages are expressed relative to total working-age cohort.

### Appendix B



household). The majority of these households already receive low levels of support – 8 households (61.5%) receive less than £5/week under the current scheme.

### Characteristics of households gaining and losing more than £5/week

132 households see support reduce by more than £5/week compared to current awards. This is 4.6% of the working-age caseload. At the same time, 189 households see support increase by more than £5/week. This is 6.59% of the current working-age caseload.

This model generally redistributes support from households in receipt of legacy benefits to households in receipt of Universal Credit. Therefore, employed households in receipt of legacy benefits are more likely to lose support than similar households in receipt of Universal Credit. Legacy self-employed households that lose tend to lose slightly more than their employed counterparts but it is important to note that the self-employed group is comparatively small (it is made up of 64 households, compared to a total of 624 employed households). Legacy self-employed households tend to lose more than their employed counterparts because they have higher earnings on average. These households are more likely to be placed in bands 4 and 5 while legacy employed households tend to be placed in bands 1-3.

Some employed and self-employed households also gain more than £5/week. These tend to be higher earning households, for whom the discount provided by this model (the lowest being 10%) will be higher than the award based on tapering away support as income increases, as happens under the current scheme.

Households in receipt of out-of-work benefits see little change because these households all fall into the first band and receive support based on 80% of their CT liability. For many of these, their award under Model 1 will be similar to the current scheme in 2021/22 (where their award is based on 80% of their CT liability). The minority of households on out-of-work benefits (13 in total) that lose support do so as a result of having 2 or more non-dependants in the household and being subject to the lower non-dependant deduction of £5/week.





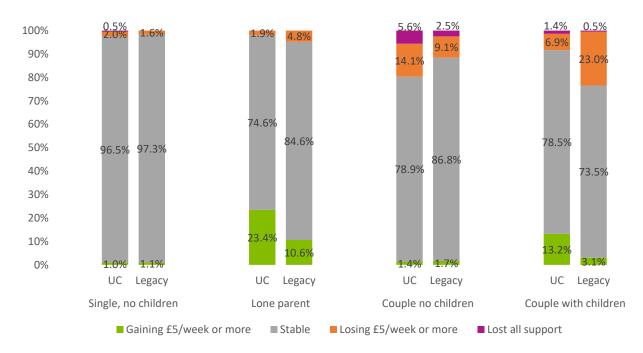
Model 1: households losing and gaining more than £5/week by economic status

Larger households are most likely to lose more than £5/week. This is due to a couple of reasons. Firstly, households with children are more likely to be in work (39% of households with children are in work, compared to 13% for households without children); secondly, the removal of a 'needs' element from assessment when moving from the current scheme to an income-banded scheme will affect larger households to a greater extent – in particular, couple households without children.

For the same reason, lone parents in general, and especially lone parents in receipt of Universal Credit, are likely to gain support by more the £5/week. This is because the presence of children means their applicable earnings threshold will be higher than if they were single or a couple without children. Lone parents are also the least likely to be affected by the lower non-dependent deductions of £5/week.

Couples with children are the most likely to lose more than £5/week due to their greater likelihood of having higher levels of earned income. This means they are more likely to be concentrated in the bands with lower levels of support (around one third are in bands 4, 5 or outside the earnings threshold altogether, compared to 14% for couples without children). Differences between legacy and Universal Credit are discussed in the next section.





Model 1: households losing and gaining more than £5/week, by household composition

### **Distributional impact**

This section examines the groups that would be better or worse off **compared to retaining** the current system into 2021/22.

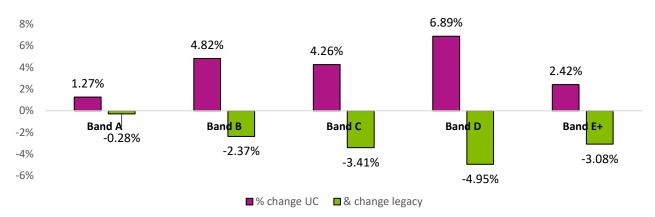
#### Council tax band

There are no significant trends across CT bands and households see small changes to weekly support on average. Universal Credit households see increases that range between 1.27% and 6.89% (equivalent to £0.18/week - £1.27/week) while those in receipt of legacy benefits see a maximum decrease of 4.95% (equivalent to £1.01/week). This reflects the fact there has been no change in the treatment of claims on the basis of CT liability – the cap at band D in the current scheme is retained in Model 1.

The main effect that can be seen across CT bands is the difference between households in receipt of legacy benefits and households in receipt of Universal Credit. This is due to the comparison with retention of the current scheme into 2021/22. By 2021/22, households in receipt of Universal Credit have lower levels of support than households in receipt of legacy benefits if the current scheme were to be retained. This is due to the higher retention of earnings under Universal Credit.



## Percentage change in weekly CTR compared to current scheme retained into 2020/21, by council tax band

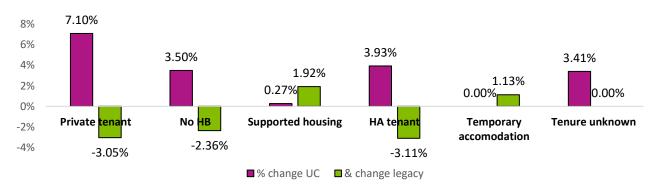


Model 1: Percentage change in support compared to retention of the current scheme into 2021/22, by CT band.

### **Tenure**

As with CT bands, there are no significant trends across tenure types. Households in receipt of Universal Credit see an increase in support of up to 7.10% (£1.08/week) among private tenants, whereas households in receipt of legacy benefits see either very small increases in support, or decreases in support.

## Percentage change in weekly CTR compared to current scheme retained into 2020/21, by tenure type



Model 1: Percentage change in support compared to retention of the current scheme into 202/22, by tenure.

### Household composition

The greatest distributional impact is amongst lone parents in receipt of Universal Credit, who see the largest average increase in support across groups, of 15.23% (£2.34/week). In contrast, couples without children see a reduction ranging from 7.55% (Universal Credit) to 5.55% (legacy benefits). This is due to the definition of household size under Model 1, which protects some households with children by increasing the earnings thresholds according to the number of children. This means that a couple without children where both members

### Appendix B



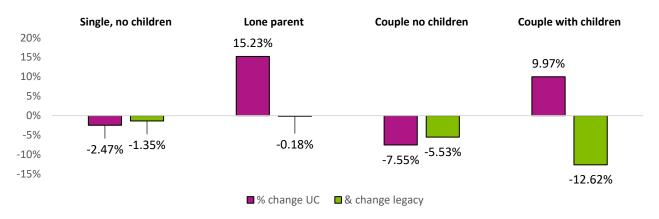
receive employment earnings will be more likely to fall in the higher bands, compared to a similar household with children.

Couples with children in receipt of legacy benefits see the largest average decrease of 12.62% (£2.49/week), whereas couples with children in receipt of Universal Credit see support increase by 9.97% on average. This reflects the group's higher tendency to be in work (thereby exhibiting the distributional effect from legacy benefits to Universal Credit mentioned earlier in this report). This model therefore supports families as they move to Universal Credit and redistributes support back to those that would lose out if the current scheme were retained into 2021/22.

Support among single adult households is similar to under the current scheme retained into 2021/22.

Across all demographic groups, the impact among legacy households is a reduction. This is due to earnings disregards for in-work households under the current scheme which no longer apply under Model 1. Couples with children see the greatest reduction in support. This is due to their higher average earnings which are no longer balanced by higher premiums, as under the current scheme.

## Percentage change in weekly CTR compared to current scheme retained into 2020/21, by household type



Model 1: Percentage change in support compared to retention of the current scheme into 2021/22, by household composition.

### Economic status

The largest differences in support is seen across groups by economic status. Compared to retaining the current scheme into 2021/22, employed households in receipt of Universal Credit see an increase of 26.60% (£2.57/week). This is partly because these households lose support if the current scheme is retained. In comparison, employed households in receipt of legacy benefits see a reduction in support of 28.35% (£2.54/week). This model therefore

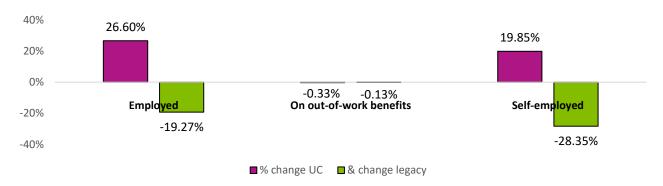
### Appendix B



redistributes support from working households in receipt of legacy benefits to those in receipt of Universal Credit.

Out-of-work households in receipt of Universal Credit do not see a change to their level of support, on average. This is because their support is based on 80% of their CT liability and is reduced only when there are non-dependents present in the household.

## Percentage change in weekly CTR compared to current scheme retained into 2020/21, by economic status



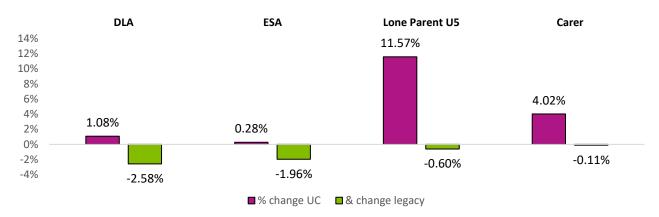
Model 1: Percentage change in support compared to retention of the current scheme into 2021/22, by economic status.

### Barriers to work

Lone parents of a child under 5 that are in receipt of Universal Credit will see the most substantial increase, while other groups with barriers to work will see smaller changes, compared to the current scheme in 2021/22. This is due to reasons mentioned earlier: 93% of lone parent households are placed in the more generous bands (1, 2 and 3) and the majority are not subject to the lower-rate non-dependant deductions. For households in receipt of Universal Credit, who receive lower support under the current scheme than their legacy claiming counterparts, this represents a significant increase in support. Households in receipt of legacy benefits and disability benefits (DLA or ESA) see small decreases in support of up to 2.58% compared to the current scheme in 2021/22. This is due to the effect of earnings disregards under the current scheme for disabled households on legacy benefits that are in work.



# Percentage change in weekly CTR compared to current scheme retained into 2020/21, by barriers to work



Model 1: Percentage change in support compared to retention of the current scheme into 2021/22, by household types with barriers to work. DLA relates to households where the claimant or partner are in receipt of DLA.



# Households that are worse off: age, gender, disabled and carers

This section examines the groups that would be worse off **compared to retaining the current system into 2021/22**. Specifically it considers whether particular groups of interest will be over-represented among those that are worse off or those that lose all support.

#### Households that lose all support

Of the 13 households that lose all support:

- 3 are female single households
- 5 are households in receipt of disability benefits for adults (4 households) or children (1 household)
- 1 is a household in receipt of carer's allowance
- The most common age groups are 25-35 (5 households) and 55-65 (5 households)

These households lose their support due to falling outside of their applicable earnings threshold.

#### Households losing more than £5/week

Female and carer households are more likely to be over-represented in the worse off group.

Of the 132 households that are lose more than £5/week or more, 29 are female lone parent households and 18 are female single households. Proportionally, 3.49% of female lone parent households and 2.59% of female single households will lose more than £5/week, which contrasts with 2.17% of male lone parents and 1% of male single households respectively. For these households, the average reduction is £6.8/week and the maximum reduction is £12.6/week. Similarly, carer households are over-represented in the losing group -5.9% lose more than £5/week compared to non-carer households (4.5%).

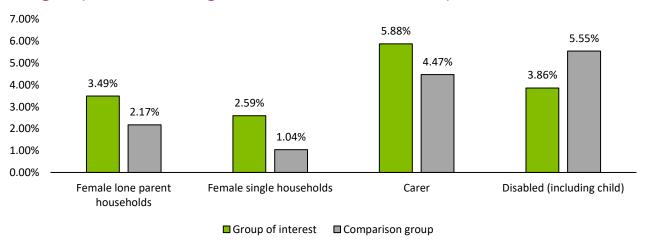
Households aged 35-44 are the only age group to be disproportionately likely to lose more than  $\pounds5/\text{week} - 6.7\%$  compared to the overall working-age cohort (4.6%). This is because a greater proportion of this group is placed in the bands 4-5 (or lose all support) due to their level of earnings.

This is the reverse for households in receipt of disability benefits for adults or children. Such households are less likely to lose more than £5/week compared to their non-disabled counterparts (3.9% compared to 5.6%).

Households aged 18-24 are the least likely to lose more than £5/week. This is due to being more likely to fall in bands 1-3 as a result of lower earnings or being on out-of-work-benefits.

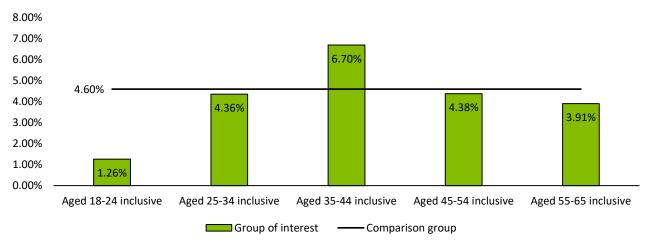


# Percentage of households that lose more than £5/week for groups of interest: gender, carer and disability



Model 1: Percentage of households that lose more than £5/week for groups of interest: gender, carer and disability

# Percentage of households that lose more than £5/week for groups of interest: age group



Model 1: Percentage of households that lose more than £5/week for groups of interest: by age group. Comparison group is calculated over the entire working-age cohort.



### MODEL 2: INCOME-BANDED

<u>Model 2</u> is an income-banded model in which discounts are awarded based on household income, with an uplift for households in bands 2-5 that are in receipt of disability or illness benefits in respect of the main claimant, their partner or their child.

The bands are as follows:

Band	Househ	Maximum		
вапа	No children	1-2 children	3+ children	Award
Band 1	Passported/ max UC	Passported/ max UC	Passported/ max UC	80%
Band 2	Loss the energy (21/	Loss them C207	Loss thomas CAA1	65%
Band 2+	Less than £316	Less than £387	Less than £441	70%
Band 3	0217 0721 00	0007 0774 00	0.441.0000.00	50%
Band 3+	£316-£631.99	£387-£774.99	£441-£882.99	55%
Band 4	0,420,00,47,00		0000 0100400	25%
Band 4+	£632-£947.99	£775-£1162.99	£883-£1324.99	30%
Band 5	00.40, 01.072, 00		01205 01777 00	10%
Band 5+	£948-£1263.99	£1163-£1550.99	£1325-£1766.99	15%

Note: bands suffixed with a '+' relate to households subject to the 5% uplift due to disability or illness (claimant, partner or child is in receipt of DLA/PIP or ESA).

As with Model 1, under Model 2 net monthly earnings are made up of net employment earnings using the minimum income floor for legacy and UC households that are self-employed. Childcare costs are disregarded from the earnings of eligible households.

Working-age households with earnings above their respective thresholds, or with savings above £10,000, are not eligible for support.

The model also has the following characteristics:

- No tariff income
- Band D cap retained
- Introduction of lower-rate and higher-rate non-dependant deductions:
  - Lower non-dependant deductions of £5/week
  - o Higher non-dep deductions of £10/week
- A 5% uplift to maximum award for bands 2-5 for households in receipt of disability or illness benefits (DLA/PIP or ESA in respect of claimant, partner or child).
  - o For example, households in band 2+ are households that fall into band 2 (maximum award 65%) but receive an uplift of 5% (taking them up to 70%).



### Model 2: cost

### Annual Cost

	Model 2 cost	scheme retained in		ined into	
Group	£/annum	Change (£/annum)	Change (%)	Change (£/annum)	Change (%)
All working age	£2,616,575	£181,038	7.43%	£7,712	0.32%
UC	£1,107,829	£522,671	89.32%	£47,646	4.49%
Legacy benefits	£1,508,746	-£341,633	-18.46%	-£39,934	-2.58%
Pension age	£2,775,775	£239,655	9.45%	O£	0.00%
Total	£5,392,350	£420,693	8.46%	£7,712	0.14%

Model 2: Total cost of model (£/annum)

This model will cost £5.39M per annum. This is £0.42M more than the current scheme in 2019/20, and £7,700 more than if the current scheme were retained into 2021/22.

### Weekly council tax support

Average weekly support for working-age households under this model is £17.54/week. This similar to Model 1 and under the current scheme retained into 2021/22 (both £17.49).

Compared to the current scheme there is an increase for both Universal Credit and legacy benefit households although this is larger for the former group (9.85% and 5.72% respectively).

Compared to levels of support into 2021/22, households in receipt of Universal Credit see an increase of £0.74/week (4.49%). In contrast, households in receipt of legacy benefits see a decrease of £0.47/week (2.58%) compared to support levels under the current scheme in 2021/22. However, as under Model 1, households in receipt of legacy benefits still retain slightly higher support levels at £17.78/week compared to £17.22/week for households in receipt of Universal Credit.



	Average househol d support	Comparison t		Comparison to current scheme retained into 2021/22		
Group	£/week	Change (£/week)	Change (%)	Change (£/week)	Change (%)	
All working age	£17.54	£1.21	7.43%	£0.05	0.30%	
UC	£17.22	£1.54	9.85%	£0.74	4.49%	
Legacy benefits	£17.78	£0.96	5.72%	-£0.47	-2.58%	
Pension age	£24.19	£2.09	9.45%	£0.00	0.00%	
Total	£20.43	£1.59	8.46%	£0.03	0.14%	

Model 2: Average weekly council tax support £/week

### **IMPACT ANALYSIS**

### Claim numbers

	Household type								
Band	No children		1-2 children		3+ children		Total		Maximum Award
	Count	%	Count	%	Count	%	Count	%	7,
Band 1	1,446	50.4%	616	21.5%	186	6.5%	2,248	78.4%	80%
Band 2	19	0.7%	13	0.5%	7	0.2%	39	1.4%	65%
Band 2+	3	0.1%	8	0.3%	2	0.1%	13	0.5%	70%
Band 3	86	3.0%	135	4.7%	44	1.5%	265	9.2%	50%
Band 3+	16	0.6%	21	0.7%	13	0.5%	50	1.7%	55%
Band 4	31	1.1%	67	2.3%	29	1.0%	127	4.4%	25%
Band 4+	8	0.3%	12	0.4%	7	0.2%	27	0.9%	30%
Band 5	24	0.8%	28	1.0%	8	0.3%	60	2.1%	10%
Band 5+	9	0.3%	3	0.1%	1	0.0%	13	0.5%	15%

Model 2: Number and percentage of households in each income band

The characteristics that sort households into bands are the same in Model 2 as in Model 1 except for a 5% uplift awarded to households in receipt of illness or disability benefits (DLA/PIP or ESA in respect of the claimant or partner, or DLA for child). The uplift applies to bands 2-5.

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As with Model 1, 78% of households are in receipt of out-of-work benefits. These households receive support equal to 80% of their liability. These households will receive the same support under Model 2 as under Model 1.

3.6% of total working-age households fall into bands that are subject to the 5% uplift (103 households). These households receive more support under Model 2 compared to Model 1. The majority (61%) fall into bands 2+ or 3+, which means they get support based on 70% or 55% of their council tax liability. The majority (67%) are also in receipt of legacy benefits, rather than Universal Credit.

Like under Model 1, 13 households are no longer eligible for support. This is 0.5% of the current working-age caseload. These households no longer qualify for support due to their non-benefit income being higher than the upper threshold (£1263.99/week, £1550.99/week or £1766.99/week depending on the number of children present in the household). The majority of these households already receive low levels of support – 8 households (61.5%) receive less than £5/week under the current scheme.

### Characteristics of households losing and gaining more than £5/week

121 households see support reduce by more than £5/week compared to current awards. This is 4.2% of the working-age caseload, and is lower than the 132 households that lose more than £/week under Model 1. This is because households in receipt of disability or illness benefits that lose more than £5/week in support under Model 1 are protected by the 5% uplift under Model 2. A small number of disabled households continue to lose under Model 2 because they have two or more out-of-work non-dependants, which means these households are newly affected by the lower-rate non-dependant deductions of £5/week.

193 households see support increase by more than £5/week compared to current awards. This is 6.7% of the working-age caseload, and is higher than the 189 households that gain more than £/week under Model 1. As with households that lose support, this is because of the effect of the 5% uplift.

As this model awards maximum support in the same way as Model 1 except for the uplift, the effects across groups are similar to those seen under Model 1. However the distributional effect from legacy households to Universal Credit households is less pronounced than under Model 1.

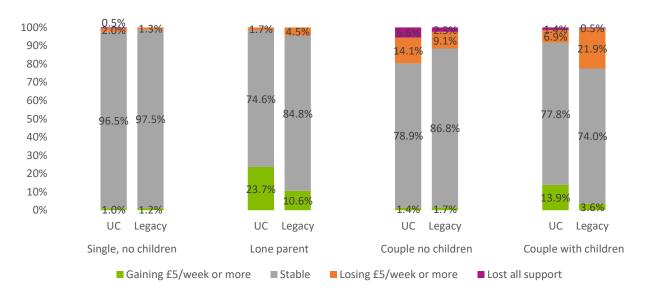
As with Model 1, in-work households in receipt of Universal Credit are the most likely to see an increase of £5/week or more, while in-work households in receipt of legacy benefits are more likely to lose by £5/week or more. Model 2 continues to re-distribute support from households in receipt of legacy benefits to households in receipt of Universal Credit, but to a slightly lesser extent than Model 1. This is because households in receipt of disability benefits are more likely to be in receipt of legacy benefits and receive the 5% uplift.





Model 2: households losing and gaining more than £5/week by economic status

Similarly, under Model 2 lone parents continue to be the group most likely to see an increase to support of £5/week or more while larger households are more likely to see a reduction of £5/week or more, especially couples with children in receipt of legacy benefits. As with Model 1 this is because these households are more likely to be in work compared to those without children and because of the removal of a 'needs' element from assessment.



Model 2: households losing and gaining more than £5/week, by household composition



### **Distributional impact**

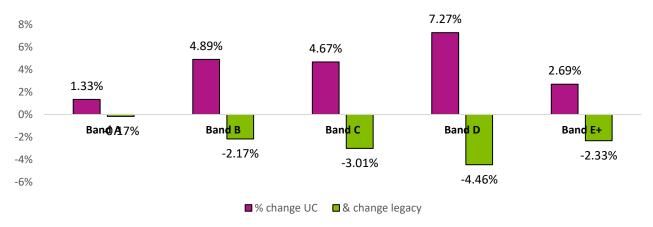
This section examines the groups that would be better or worse off **compared to retaining** the current system into 2021/22.

### Council tax band

As under Model 1, there is no distinct pattern across CT bands under Model 2. The main effect is that of a redistribution from households in receipt of legacy benefits to households on Universal Credit: the largest average changes relate to band D and range from an average increase of 7.27% (or £1.34/week) among households on Universal Credit and decrease of 4.46% (£0.91/week) among households in receipt of legacy benefits.

As with Model 1, the difference in the pattern of change between households in receipt of legacy benefits and Universal Credit is due to comparison with the retention of the current scheme into 2021/22. By 2021/22 households in receipt of Universal Credit would expect to see lower support than those in receipt of legacy benefits. Therefore, in comparison, households in receipt of Universal Credit gain support under these income-banded models.

## Percentage change in weekly CTR compared to current scheme retained into 2020/21, by council tax band



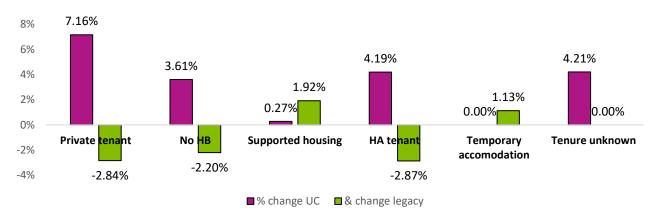
Model 2: Percentage change in support compared to retention of the current scheme into 2021/22, by CT band.

#### Tenure

Again, there is no discernible trend across tenure types. Households in receipt of Universal Credit see an increase in support of up to 7.16% (£1.08/week) among private tenants while households in receipt of legacy benefits see little change to average awards, as seen under Model 1.



## Percentage change in weekly CTR compared to current scheme retained into 2020/21, by tenure type



Model 2: Percentage change in support compared to retention of the current scheme into 2021/22, by tenure.

### Household composition

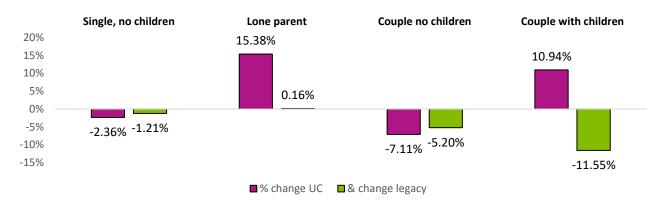
As with Model 1, lone parents in receipt of Universal Credit see the largest average increase in support. The increase in support for couples with children is also slightly greater than under Model 1 (15.38% compared to 9.97%, £2.36/week compared to £1.75/week), reflecting that some of these households now benefit from the 5% uplift. Again, couples without children will on average see reductions in support similar to Model 1.

Although the general pattern of redistribution from legacy households to Universal Credit households remains, the reduction among households in receipt of legacy benefits is generally smaller. The largest average reduction is 11.55% (£2.28/week) among couples with children in receipt of legacy benefits. As with Model 1 this is due to the higher tendency for this group to be in work.

Households with children in receipt of legacy benefits are the least likely to gain support. This is because under the current scheme, their applicable amount included elements for their children, whereas under this model, a household with children receives no more support than a similar household without children.



## Percentage change in weekly CTR compared to current scheme retained into 2020/21, by household type



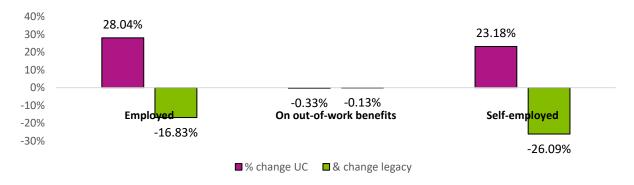
Model 2: Percentage change in support compared to retention of the current scheme into 2021/22, by household composition.

### Economic status

Patterns among economic groups are in the same direction as Model 1 but they tend to be slightly more positive; there are smaller reductions among in-work households in receipt of legacy benefits and larger average increases among in-work households in receipt of Universal Credit. Average reduction reaches 26.09% among self-employed households and 16.83% among employed households in receipt of legacy benefits, a slight reduction to Model 1 (28.35% and 19.27% respectively).

Similarly, in-work households on Universal Credit have slightly higher increases to average support compared to Model 1. This is again partly due to comparison to the current scheme in 2021/22 in which average support for Universal Credit reduces. There is no discernible effect on out-of-work households.

## Percentage change in weekly CTR compared to current scheme retained into 2020/21, by economic status



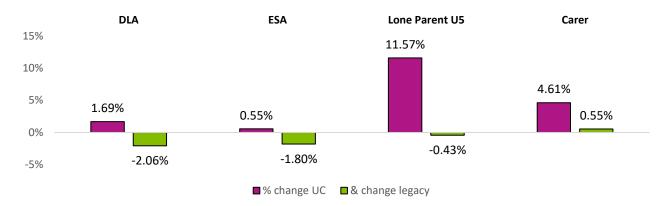
Model 2: Percentage change in support compared to retention of the current scheme into 2021/22, by economic status.



### Barriers to work

Redistribution among households with barriers to work is similar to Model 1, but with groups seeing a more positive change, in particular those in receipt of DLA (in respect of claimant or partner), ESA and carer households. Lone parents with a child under 5 that are in receipt of Universal Credit remain the group that see support increase by the largest proportion (the same as under Model 1).

## Percentage change in weekly CTR compared to current scheme retained into 2020/21, by barriers to work



Model 2: Percentage change in support compared to retention of the current scheme into 2021/22, by household types with barriers to work. DLA relates to households where the claimant or partner are in receipt of DLA.



# Households that are worse off: age, gender, disabled and carers

This section examines the groups that would be worse off **compared to retaining the current system into 2021/22**. Specifically it considers whether particular groups of interest will be over-represented among those that are worse off or those that lose all support.

#### Households that lose all support

The same as Model 1, of the 13 households that lose all support:

- 3 are female single households
- 5 are households in receipt of disability benefits for adults (4 households) or children (1 household)
- 1 is a household in receipt of carer's allowance
- The most common age groups are 25-35 (5 households) and 55-65 (5 households)

These households lose their support due to falling outside of their applicable earnings threshold.

### Households losing more than £5/week

Female households and carer households are more likely to be over-represented in the worse off group. This is similar to under Model 1 but is less pronounced due to the 5% uplift under Model 2. The 5% uplift indirectly affects carer households (also more likely to be female households).

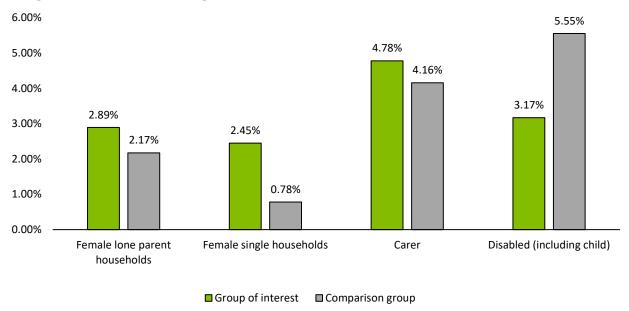
Of the 121 households that are lose more than £5/week or more, 24 are female lone parent households and 17 are female single households. The 24 lone parent households represent 2.89% of the overall female lone parent cohort and the 17 single female households represent 2.45% of the overall single female cohort, and contrast with the incidence for male households (2.17% and 0.78% respectively). For these households, the average reduction is £6.2/week and the maximum reduction is £9.3/week; lower compared to Model 1.

As with Model 1, households aged 35-44 are the only age group to be disproportionately likely to lose more than £5/week - 5.9% compared to the overall working-age cohort (4.2%). This is because a greater proportion of this group is placed in the bands 4-5 (or lose all support) due to their level of earnings.

Again, this is the reverse for disabled households and age group 18-24. 3.2% of disabled households are likely to lose more than £5/week compared to 5.6% for the non-disabled cohort. This effect is more pronounced in Model 2 than under Model 1 due to the 5% uplift for households in receipt of disability benefits for adults or children.

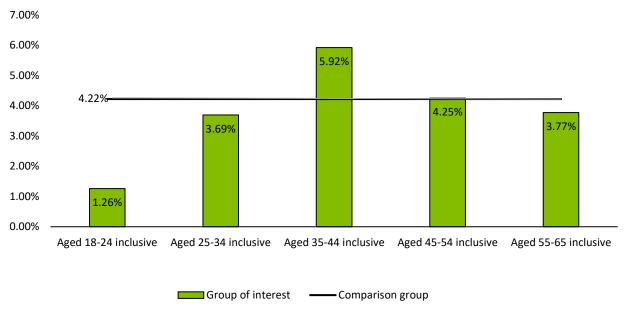


# Percentage of households that lose more than £5/week for groups of interest: gender, carer and disability



Model 2: Percentage of households that lose more than £5/week for groups of interest: gender carer and disability

# Percentage of households that lose more than £5/week for groups of interest: age group



Model 2: Percentage of households that lose more than £5/week for groups of interest: by age group. Comparison group is calculated over the entire working-age cohort.



### MODEL 3: INCOME-BANDED

<u>Model 3</u> is an income-banded model in which discounts are awarded based on household income, with an uplift for households in bands 1-5 that are in receipt of disability or illness benefits in respect of the main claimant, their partner or their child.

The bands are as follows:

D own ol	Househ	Maximum			
Band	No children	1-2 children	3+ children	Award	
Band 1	December to all many IIC	December to all many IIC	December 1 december 110	70%	
Band 1++	Passported/ max UC	Passported/ max UC	Passported/ max UC	80%	
Band 2	Loss than C21/	Loss them C207	Loss than CAA1	65%	
Band 2+	Less than £316	Less than £387	Less than £441	70%	
Band 3	0217 0721 00	00 7 77 7 00	0.4.4.1 0.000 0.00	50%	
Band 3+	£316-£631.99	£387-£774.99	£441-£882.99	55%	
Band 4	£632-£947.99	C77E C11/0 00	£883-£1324.99	25%	
Band 4+	1002-1747.77	£775-£1162.99	1000-11024.77	30%	
Band 5	0040 01073 00	011/2 01550 00	01205 017// 00	10%	
Band 5+	£948-£1263.99	£1163-£1550.99	£1325-£1766.99	15%	

Note: bands suffixed with a '+' relate to households subject to the 5% (+) or 10% (++) uplift due to disability or illness (claimant, partner or child is in receipt of DLA/PIP or ESA).

As with previous models, under Model 3 net monthly earnings are made up of net employment earnings using the minimum income floor for legacy and UC households that are self-employed. Childcare costs are disregarded from the earnings of eligible households.

Working-age households with earnings above their respective thresholds, or with savings above £10,000, are not eligible for support.

The model also has the following characteristics:

- No tariff income
- Band D cap retained
- Introduction of lower-rate and higher-rate non-dependant deductions:
  - Lower non-dependant deductions of £5/week
  - o Higher non-dep deductions of £10/week
- A 5% uplift to maximum award for bands 2-5 for households in receipt of disability or illness benefits (DLA/PIP or ESA in respect of claimant, partner or child).
  - o For example, households in band 2+ are households that fall into band 2 (maximum award 65%) but receive an uplift of 5% (taking them up to 70%).
- A 10% uplift to maximum award for band 1 households in receipt of disability or illness benefits (DLA/PIP or ESA in respect of claimant, partner or child).



### Model 3: cost

### Annual Cost

Model 3 cost		Comparison currents		Comparison to current scheme retained into 2021/22		
Group	£/annum	Change (£/annum)	Change (%)	Change (£/annum)	Change (%)	
All working age	£2,522,730	£87,193	3.58%	-£86,133	-3.54%	
UC	£1,046,554	£461,395	78.85%	-£13,629	-1.29%	
Legacy benefits	£1,476,177	-£374,202	-20.22%	-£72,503	-4.68%	
Pension age	£2,775,775	£239,655	9.45%	O£	0.00%	
Total	£5,298,505	£326,848	6.57%	-£86,133	-1.60%	

Model 3: Total cost of model (£/annum)

This model will cost £5.30M per annum. This is £0.33M more than the current scheme in 2019/20, and £86,000 less than if the current scheme were retained into 2021/22.

### Weekly council tax support

Average weekly support for working-age households under this model is £16.91/week. This is slightly less than under the current scheme retained into 2021/22, as well as less than under previous models, which all had average awards of approximately £17.50/week.

Compared to the current scheme there is a similar increase for both Universal Credit and legacy benefit households (3.78% and 3.44% respectively).

Compared to levels of support into 2021/22, both households in receipt of Universal Credit and households in receipt of legacy benefits see a decrease, on average. However, this reduction is greater for households on legacy benefits (£0.85, or 4.68%) than for households on Universal Credit (£0.21, or 1.29%). Like earlier models, households in receipt of legacy benefits retain higher support levels at £17.39/week compared to £16.27/week for households in receipt of Universal Credit.



Average househol d support		Comparison t		Comparison to current scheme retained into 2021/22		
Group	£/week	Change (£/week)	Change (%)	Change (£/week)	Change (%)	
All working age	£16.91	£0.58	3.58%	-£0.58	-3.30%	
UC	£16.27	£0.59	3.78%	-£0.21	-1.29%	
Legacy benefits	£17.39	£0.58	3.44%	-£0.85	-4.68%	
Pension age	£24.19	£2.09	9.45%	£0.00	0.00%	
Total	£20.07	£1.24	6.57%	-£0.33	-1.60%	

Model 3: Average weekly council tax support £/week

### **IMPACT ANALYSIS**

### Claim numbers

	Household type								
Band	No children		1-2 children		3+ children		Total		Maximum Award
	Count	%	Count	%	Count	%	Count	%	, mara
Band 1	315	11.0%	339	11.8%	97	3.4%	751	26.2%	70%
Band 1++	1,131	39.4%	277	9.7%	89	3.1%	1,497	52.2%	80%
Band 2	19	0.7%	13	0.5%	7	0.2%	39	1.4%	65%
Band 2+	3	0.1%	8	0.3%	2	0.1%	13	0.5%	70%
Band 3	86	3.0%	135	4.7%	44	1.5%	265	9.2%	50%
Band 3+	16	0.6%	21	0.7%	13	0.5%	50	1.7%	55%
Band 4	31	1.1%	67	2.3%	29	1.0%	127	4.4%	25%
Band 4+	8	0.3%	12	0.4%	7	0.2%	27	0.9%	30%
Band 5	24	0.8%	28	1.0%	8	0.3%	60	2.1%	10%
Band 5+	9	0.3%	3	0.1%	1	0.0%	13	0.5%	15%

Model 3: Number and percentage (of total working-age cohort) of households in each income band.

The characteristics that sort households into uplifted bands are the same in Model 3 (in receipt of DLA/PIP or ESA in respect of the claimant, their partner, or child). However, an uplift of 10% is awarded to households that would otherwise be placed in band 1.

## Appendix B



52% of households in the working-age cohort are in receipt of out-of-work benefits and meet the criteria for the 10% uplift. These households receive support equal to 80% of their liability and will receive the same support under Model 3 as under previous models. However, 751 households placed in band 1 do not receive an uplift and have support calculated on 70% of their liability. This represents 26% of the working-age cohort.

As with Model 2, 3.6% of total working-age households fall into bands that are subject to the 5% uplift (103 households) and receive more support under Model 3 compared to Model 1. Again, the majority (61%) fall into bands 2+ or 3+, which means they get support based on 70% or 55% of their council tax liability. The majority (67%) are also in receipt of legacy benefits, rather than Universal Credit.

As with earlier models, 13 households are no longer eligible for support. This is 0.5% of the current working-age caseload. These households no longer qualify for support due to their non-benefit income being higher than the upper threshold (£1263.99/week, £1550.99/week or £1766.99/week depending on the number of children present in the household). The majority of these households already receive low levels of support – 8 households (61.5%) receive less than £5/week under the current scheme.

### Characteristics of households losing and gaining more than £5/week

121 households see support reduce by more than £5/week compared to current awards. These are the same households that lose support under Model 2 and represents 4.2% of the working-age caseload. Again, as with Model 2, a small number of disabled households continue to lose under Model 3 because they are affected by new non-dependent deductions.

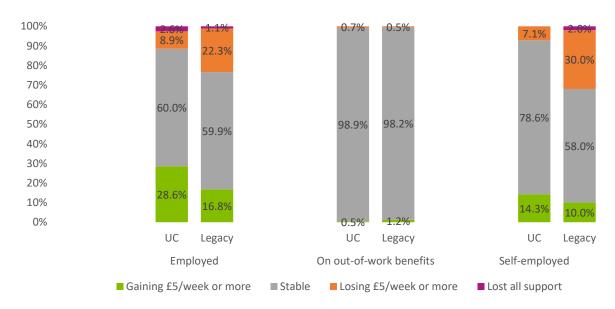
173 households see support increase by more than £5/week compared to current awards. This represents 6% of the working-age caseload, and is lower than the number of households that gain under previous models (189 and 193 under models 1 and 2 respectively). This is because support for some households in band 1 is based on 70% of their liability.

The effects across groups are very similar to Model 2. Overall, the number of households that lose remain similar to Model 2 while the number of households that gain reduces. This is partly because a relatively small number of households are in band 1 and do not receive the 10% uplift and partly because these households see small reductions in support (less than £5/week), meaning they fall into the stable group.

As with Model 2, in-work households in receipt of Universal Credit are the most likely to see an increase of £5/week or more, while in-work households in receipt of legacy benefits are more likely to lose by £5/week or more. Model 3 continues to re-distribute support from households in receipt of legacy benefits to households in receipt of Universal Credit, but to a slightly lesser extent than previous models. This is because households in receipt of

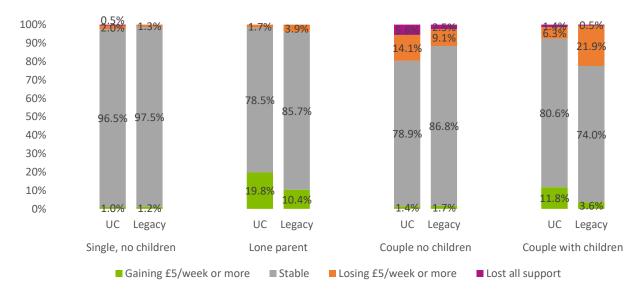


disability benefits are more likely to be in receipt of legacy benefits and therefore receive an uplift of 5% or 10%.



Model 3: households losing and gaining more than £5/week by economic status

Similarly, under Model 3 lone parents continue to be the group most likely to see an increase to support of £5/week or more while larger households are more likely to see a reduction of £5/week or more, especially couples with children in receipt of legacy benefits. Again, this is because these households are more likely to be in work compared to those without children and because of the removal of a 'needs' element from assessment.



Model 3: households losing and gaining more than £5/week, by household composition



### **Distributional impact**

This section examines the groups that would be better or worse off **compared to retaining** the current system into 2021/22.

### Council tax band

In contrast to Model 2, Universal Credit households in council tax bands A-C see small reductions to weekly support, but this does not exceed 5.55% (£0.80/week, tax band A) and remains stable overall. This because the distribution of households that are placed in income band 1 is not uniform across council tax bands – over 85% of households placed in income band 1 are in council tax bands A-C.

The average reduction among households in receipt of legacy benefits is slightly higher than under Model 2, reaching 6.92% (£1.42/week) among households in council tax band D.

In addition, reductions in support among Universal Credit households are smaller than that for households in receipt of legacy benefits because, as with previous models, the comparison is made to retaining the current scheme into 2021/22. By 2021/22 households in receipt of Universal Credit would expect to see lower support than those in receipt of legacy benefits. Therefore, in comparison, households in receipt of Universal Credit lose less support under Model 3 than households in receipt of legacy benefits.

## Percentage change in weekly CTR compared to current scheme retained into 2020/21, by council tax band



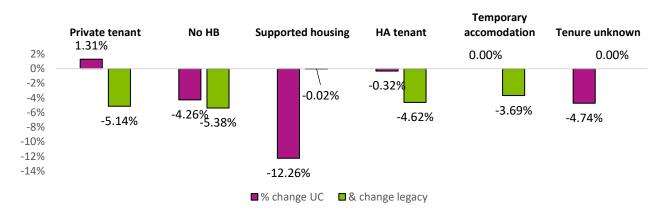
Model 3: Percentage change in support compared to retention of the current scheme into 2021/22, by CT band.

#### <u>Tenure</u>



As with Model 2, there is no discernible trend across tenure types. There is a decrease in support of 12.26% (£1.83/week) among supported accommodation but this is based on one household that is placed in band 1.

## Percentage change in weekly CTR compared to current scheme retained into 2020/21, by tenure type



Model 3: Percentage change in support compared to retention of the current scheme into 2021/22, by tenure.

### Household composition

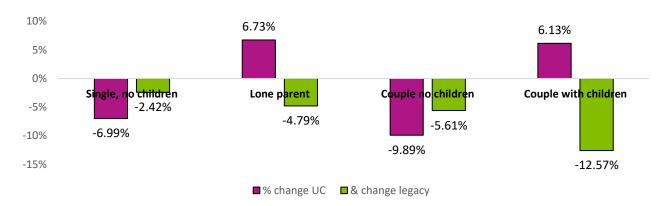
The impact across household groups is similar to Model 2 – couples and particularly couples with children in receipt of legacy benefits see the largest average reduction to weekly support of 12.57% (£2.48), a slight increase compared to Model 2. This is because under the current scheme, their applicable amount included elements for their children, whereas under this model, a household with children receives no more support than a similar household without children.

In contrast, the impact of Model 3 on lone parents is less substantial than that under Model 2. This is because lone parents are the group most likely to be in receipt of out-of-work benefits and not be subject to an uplift due to disability (the latter being more common with single households). As a result, compared to Model 2, lone parents in receipt of Universal Credit see a less substantial increase – 6.73% (£1.03/week) – while lone parents in receipt of legacy benefits see a small decrease of 4.79% (£0.82/week).

The general pattern of redistribution from legacy households to Universal Credit households remains under Model 3.



## Percentage change in weekly CTR compared to current scheme retained into 2020/21, by household type



Model 3: Percentage change in support compared to retention of the current scheme into 2021/22, by household composition.

### **Economic status**

Patterns among economic groups are again in the same direction to Model 2 but reflect that some households see reductions in support due to being placed in band 1, resulting in smaller increases among in-work households in receipt of Universal Credit. The average increase reaches 24.51% (£2.37/week) among employed households and 17.48% (£1.28/week) among self-employed households in receipt of Universal Credit, a slight reduction to Model 2 (27.65% and 23.18% respectively).

For in-work households in receipt of legacy benefits, the average reduction is similar to Model 2 and reaches 26.09% among self-employed households and 17.31% among employed households.

Out-of-work households in receipt of Universal Credit see average support remain stable, with an average reduction of 6.56% (£1.27/week) among those in receipt of Universal Credit.

As with previous models, the increase in support among Universal Credit households is partly due to the comparison to the current scheme in 2021/22, in which average support for Universal Credit reduces.



## Percentage change in weekly CTR compared to current scheme retained into 2020/21, by economic status



Model 3: Percentage change in support compared to retention of the current scheme into 2021/22, by economic status.

### Barriers to work

Lone parents with a young child that are in receipt of legacy benefits see the largest reduction to weekly support, of 9.36% (£1.73/week). This contrasts with Model 2, under which the average change for this group is close to zero. This is because lone parents – and especially lone parents with a child aged below 5 – are more likely to be in receipt of out-of-work benefits and not receive the 10% uplift due to disability.

Patterns for households in receipt of DLA, ESA or Carers Allowance remain similar to Model 2.

## Percentage change in weekly CTR compared to current scheme retained into 2020/21, by barriers to work



Model 3: Percentage change in support compared to retention of the current scheme into 2021/22, by household types with barriers to work. DLA relates to households where the claimant or partner are in receipt of DLA.



# Households that are worse off: age, gender, disabled and carers

The same households that lose more than £5/week (or lose all support) under Model 3 compared to retaining the current system into 2021/22, do so under Model 2.

To consider whether groups of interest will be over-represented among those that are worse off or those that lose all support under Model 3, refer to the corresponding sections for Model 2.



### DO THESE MODELS MEET THE COUNCIL'S OBJECTIVES?

Tunbridge Wells Borough Council provided scheme objectives for impact assessment and any future council tax support scheme. The council's objectives, together with an evaluation of how the models meet these objectives, is given below.

### Objective: To maintain maximum level of protection and protect disabled households

Models 1 and 2 maintain the maximum level of support in line with the current scheme by making sure that support is based on 80% of CT liability for households in receipt of out-of-work benefits. Model 2 protects households living with an illness or disability in bands 2-5 by uplifting the basis of support by an additional 5% for households in which the claimant or partner receives DLA/PIP or ESA.

Model 3 maintains the maximum level of support at 80% of liability for households affected by a disability (claimant, partner or child in receipt of DLA/PIP or ESA). Households that do not meet the criteria for the 10% uplift, however, have support based on 70% of CT liability.

#### Objective: To simplify assessments and reassessments

All models will simplify assessments as they both require only basic household information to calculate the initial award compared to a more in-depth needs assessment. The 5% uplift under Model 2 increases support for households in receipt of disability benefits by means of a simple increase to maximum support.

All models also imply simplified re-assessments. This is because income-banded schemes only require reassessments when income crosses income-band thresholds. This report has not sought to capture the exact impact on reassessments, which will depend on the interaction between changes in household income and the size of the income bands. However, analysis undertaken in 2019 on behalf of a Welsh Council found that introducing a £5/week de-minimis scheme would reduce reassessments for 8% of households on Universal Credit and 15% of households in receipt of legacy benefits that experienced a change in income. The council may wish to consider these findings in their evaluation of their chosen model, noting that models in this report require more substantial income changes to trigger a reassessments.

#### Objective: To maintain costs in line with the current scheme into 2021/22

Model 1 keeps costs very much in line with the cost of the current scheme in 2021/22 (just £155 less per annum). Model 2 costs are also similar; this time incurring an annual cost of £5.39M (£7,700 more than the current scheme in 2021/22 - an increase of 0.1%). Model 3 results in savings of £86,000 compared to the current scheme retained into 2021/22.

### Appendix B



#### Objective: To understand the impact on specific groups (age, gender, disabled and carers)

Any negative impact on particular groups of interest is slightly more pronounced in Model 1 compared to Model 2 and, by extension, Model 3 (since the same households are affected in Model 3).

Female and carer households tend to be over-represented among the worse-off compared to male households and non-carer households, respectively, across models. However it is slightly less pronounced under models 2 and 3 – in particular for carers that benefit from the 5% uplift indirectly. Age group 35-44 is also more likely to lose compared to the overall working-age cohort across both models.

Disabled households and households aged 18-24 are under-represented in the worse-off group across models. This is because of the 5% uplift for disabled households and due to underlying demographics of households aged 18-24 (who have low earnings or are in receipt of out-of-work benefits). For disabled households this effect is stronger under Model 2 than under Model 1.

### Appendix B



### CONTACT

This report was produced by Policy in Practice for Tunbridge Wells Borough Council.

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### Policy in Practice believes the welfare system can work better.

We were founded to help people towards financial independence. We're a policy led software and analytics business and we've built three core services to make the welfare system simple to navigate and understand.

Our award winning Benefit and Budgeting calculator is used by over 10,000 people every day. Our analytics services are used to design local support schemes and show the combined impact of different policies on individual households. Our LIFT Dashboard finds trends and relationships in data sets to uncover and visualise the drivers of poverty. We use our policy expertise to drive change via publications, media coverage and blog posts.

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### **Consultation - Methodology statement**

The guiding principles which have been established through case-law for fair consultation are as follows:

- The consultation must be carried out at a stage when proposals are still at a formative stage;
- Sufficient information on the reasons for the decision must be provided to permit the consultees to carry out intelligent consideration of the issues and to respond;
- o Adequate time must be given for consideration and responses to be made;
- The results of the consultation must be properly taken into account in finalising any decision.

Tunbridge Wells Borough will be carrying out a public consultation on the proposed Council Tax Reduction Scheme for 2021-22.

The public consultation is due to start on 14 August 2020 and last for 8 weeks.

The survey will be online, open access and available to anyone who has an interest in the matter and who is over 18 and a resident of Tunbridge Wells Borough.

Where we hold an email address a direct email invitation to complete the survey will be sent to claimants currently in receipt of Council Tax Reduction. This will equate to approximately 57% of households on the database.

Where email addresses are not held, the claimants currently in receipt of Council Tax Reduction will be written to with a paper copy of the consultation. This will include options for a Braille, large text or non-English version to be requested, and a pre-paid return envelope. This will minimise barriers to completion of the survey, and encourage a wide range of responses.

Where there is a joint claim or someone in the household is not on Council Tax Reduction they can also complete the survey on line or request a paper version.

Stakeholder groups such as the CAB, local debt advice agencies, registered social landlords and other organisations with a significant interest will be contacted to obtain their views. We will be asking these groups to promote as much as possible.

There is also a duty to consult with the major precept authorities (County Council, Fire and Police).

The availability of the consultation will be promoted on the Council's website, social media, and outgoing correspondence both email and postal from the Revenues and Benefits team.

Based on the number and demographics of the respondents the survey data maybe weighted to align better with the local population.

